

NHS Greater Glasgow & Clyde Community Children's Services

Karen McFadden





Presentation Contents

- Programme Overview
- EMIS Web overview
- What goes in can't always come out
- What have we done so far
- Future possibilities





Aim of the Programme



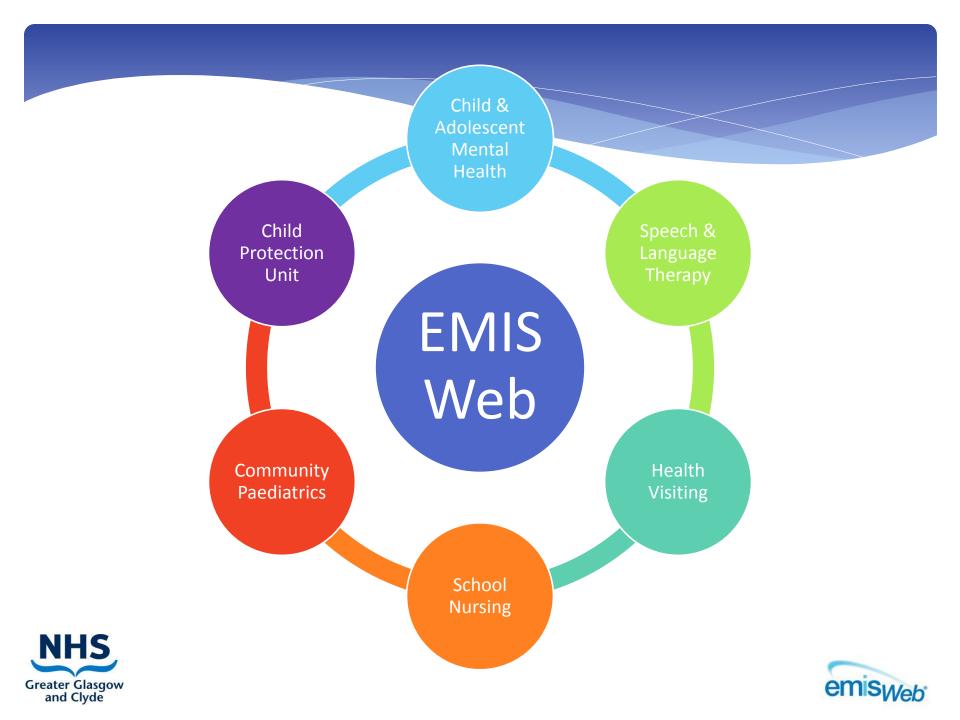


Key Objectives

- 'Single shared record' for community based children's services
- Support seamless transitions between and within services (Health Visitor to School Nurse, Paediatrician to Physio, CAMHS Community case manager to Psychiatric Inpatient case manager)
- Improve current communication difficulties between disciplines
- Streamline data entry so that information is only asked for, and entered once and provide improved statistics
- Cease creation of paper records
- Support access to care record at site of delivery through the implementation of agile working on 3g/4g laptops and tablets.
- Support improving co ordination of services and service user satisfaction and most importantly improved clinical outcomes
- Improve communication to Primary Care, Acute and Partner agencies







Single Shared Record Benefits

- All community children's services information can be found in one place
- Clinicians are able to instantly update and share data
- Improve communication & coordination between disciplines
- Easier to identify vulnerability
- Multi-disciplinary significant event chronology
- Single record of non-attendance
- Organisation wide alerts and warnings
- Single care planning structure





EMIS Overview







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<u>Tasks</u> - 3 (2)	
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MCCLUSKEY, Thomas (HealthVisitor)	EMIS Support - Latest news
Care Record	OOF searches/GPES extracts for 10 December QOF searches may not have run last night for your practice. This was
08:00 Image: Morkflow Manager 08:30 Appointments © 09:00 Home Visits	caused by an issue with running the GPES Rotavirus/Dementia extracts. The QOF searches will not be scheduled to run tonight to allow these GPES extracts to complete. They will be scheduled to run Thursday evening and the updated QOF figures will be available for you on Friday morning.
Image: Solution France Visits Registration Image: Solution Visits Registration Image: Solution Visits Reporting Image: Solution Visits Reporting Image: Solution Visits Reporting	Incorrect transaction number in Registration WF Since EMIS Web 4.11, new transactions in Registration Workflow are not
11:30 Home Visits 12:00 Organisation Notepad	being counted in the task counter. The transactions themselves are BBC News - Health
12:30 MCFADDEN, Karen - Health Visitor (HV), 25-Mar-2014 08:44 13:00 Clinic 13:30 Clinic 14:00 Clinic 14:30 Clinic 14:30 Clinic 14:30 Clinic DAVID, Norman (Dr), 01-Jun-2012 12:11 Next Team Meeting is on 10th August (Agenda will be e-mailed out)	Superbugs to kill 'more than cancer' Thu, 11 Dec 2014 00:29:22 GMT Drug resistant infections will kill an extra 10 million people a year worldwide by 2050 unless action is taken, a study says.
 15:00 Clinic 15:30 Home Visits 16:00 Home Visits 16:30 Home Visits 	Scientists make 'feel full' chemical Thu, 11 Dec 2014 00:29:41 GMT GMT Scientists have created a chemical that can be added to food to make people feel fuller.
CRE Markh VisibleMCCLUCKEV Theorem (Markh)/Marke)Channey Children's Carolean (1977)	make people teel tulier.

What goes in.....

- Requirements for data key consideration at preparation for implementation stage
- Data Extract
- Population Reporting Module
- Patient Administration, Appointment book, Care Record
- Clinical templates, Coding,





CAMHS Data and Business Objects





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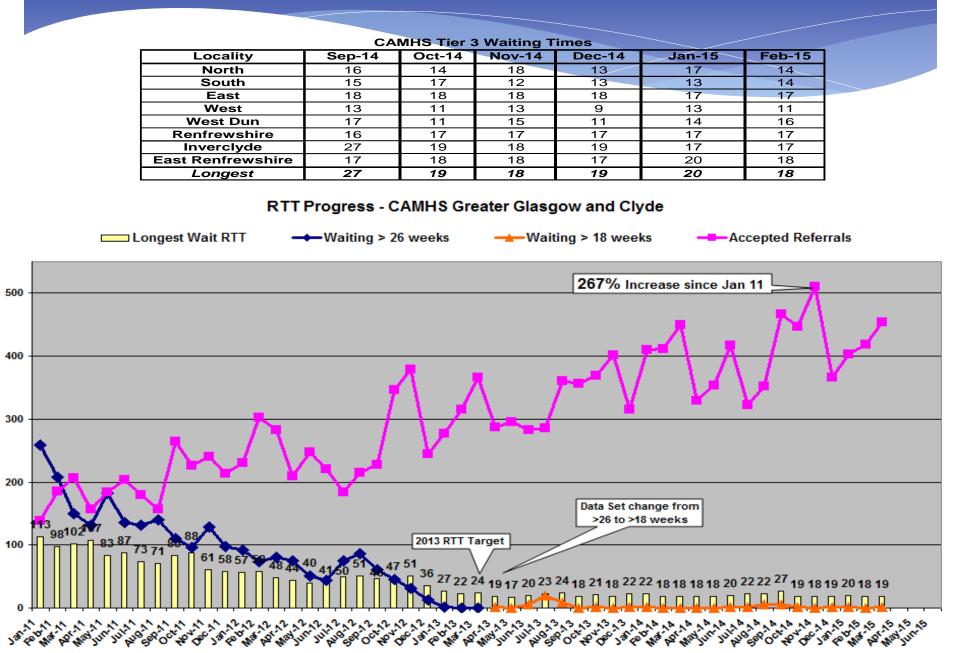
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01. Select Report Start Date 01/04/2015 00:00:00 dd/MM/yyyyy 02. Select Report End Date 30/04/2015 23:59:59	Greater Glasgow and Clyde Summary of appointments for West CAMHS;West Dunbartonshire CAMHS;Inverclyde CAMHS;North CAMHS;East CAMHS;East Renfrewshire CAMHS;South CAMHS;Renfrewshire CAMHS between 01/04/2015 and 30/04/2015										
dd/MM/yyyy Select organisation(s): (optional)			Arrived	DNA	Left	Send In	Telephone Complete	Telephone - Not In	Total		ш
	Accompanying other Clinician (Jo	oint Consultation)		11	52				63		
	Assessment				1				1		
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	Return		1	524	2,253	13			2,791		
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Discussions

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CAMHS Outcome Research Consortium (CORC) Data





	EMIS Web Health	n Care System - Greater Glasgow and Clyo	de Childrens Services - 24/92	2	OUSE, Alexandria			x
Summary Consultations Med	dication Problems Investigations Care Hi	istory Diary Documents Referrals	Growth Charts Care Pla	ans Assessments	New Consultation			0
Save Problem Consultation	26-May-2015 13:39 USER, Clinician (Mr) Face to face consultation Greater Glasgow and Clyde Childrens Servi Date/Consulter/Place	ices Run Book Create Task	Regime Review check		Search			
Tasks - 10 (5)	Date/Consulter/Frace	Actions	\$	Finit Setop K	nowled			
	Iria - <i>Minnie</i> - (Miss) Bon	n 01-Apr-2012 (3y 1m) Gender	Female EMIS No. 43	24 Usual GP STE	VENSON, (Dr)		ß	
C GAS / DDC GAS								*
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	Children's global assessment scale	26-May-2015			20-JdII-20	13 32	~	
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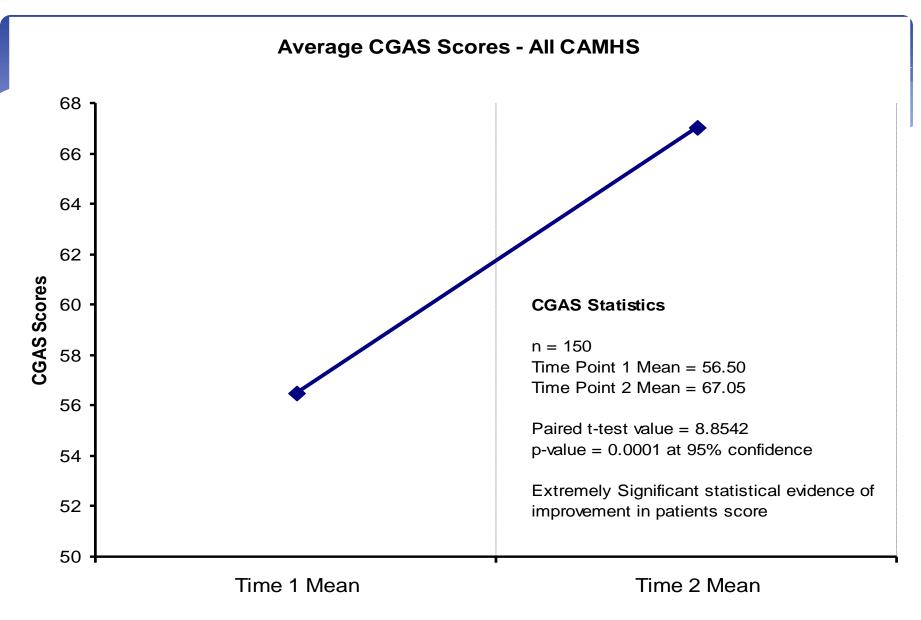
CORC - CGAS - All - 2 Time Points Auto Report

Parent Population: CORC - CGAS - All - 2 Time Points										
Last Run: 27-Apr-2015 09:40	Relative D	ate: 27-Apr-2015 09:40								
Patient Count 142	Males	Females								
142	49	93								

Patient Details					Consultations						
EMIS Number	Full Name	Age	Gender	Postcode	Date	Clinical Codes' Clinical Code	Clinical Codes' Value	Full Name of the User Details of the Clinical Codes			
82		18	Male	G11 7DD	03-Sep-2014	Children's global assessment scale	70	MURPHY, Kirsty (Miss)			
					27-Oct-2014	Children's global assessment scale	85	MURPHY, Kirsty (Miss)			
176		17	Female	G12 0DQ	04-Feb-2015	Children's global assessment scale	50	MILLIGAN, Kirsty (Ms)			
					27-Mar-2015	Children's global assessment scale	61	MILLIGAN, Kirsty (Ms)			
703		16	Female	G76 7DP	19-Jan-2015	Children's global assessment scale	58	DEERY, Nicole (Miss)			
					17-Mar-2015	Children's global assessment scale	70	DEERY, Nicole (Miss)			
1196		18	Female	G43 2DX	07-May-2014	Children's global assessment scale	41	CUSHLEY, Teresa (Miss)			
					25-Jul-2014	Children's global assessment scale	70	FARQUHAR, Laura (Ms)			
1467		18	Female	G76 8HX	08-Jan-2015	Children's global assessment scale	63	WATT, Jaclyn (Miss)			
					15-Apr-2015	Children's global assessment scale	100	WATT, Jaclyn (Miss)			
1510		17	Female	G76 78N	12-Dec-2014	Children's global assessment scale	70	MILLIGAN, Kirsty (Ms)			
					20-Dec-2014	Children's global assessment scale	70	MILLIGAN, Kirsty (Ms)			
					05-Feb-2015	Children's global assessment scale	65	MILLIGAN, Kirsty (Ms)			
					27-Mar-2015	Children's global assessment scale	70	MILLIGAN, Kirsty (Ms)			
1581		16	Female	G46 6AX	12-Oct-2014	Children's global assessment scale	51	WATT, Jaclyn (Miss)			
					24-0ct-2014	Children's global assessment scale	81	WATT, Jaclyn (Miss)			
1790		16	Female	G78 3HX	22-May-2014	Children's global assessment scale	41	HUTTON, Nicola (Ms)			
					15-Aug-2014	Children's global assessment scale	46	HUTTON, Nicola (Ms)			
					21-Oct-2014	Children's global assessment scale	42	HUTTON, Nicola (Ms)			
					28-Nov-2014	Children's global assessment scale	55	HUTTON, Nicola (Ms)			











Speech and Language Therapy Microstrategy and Population Reporting





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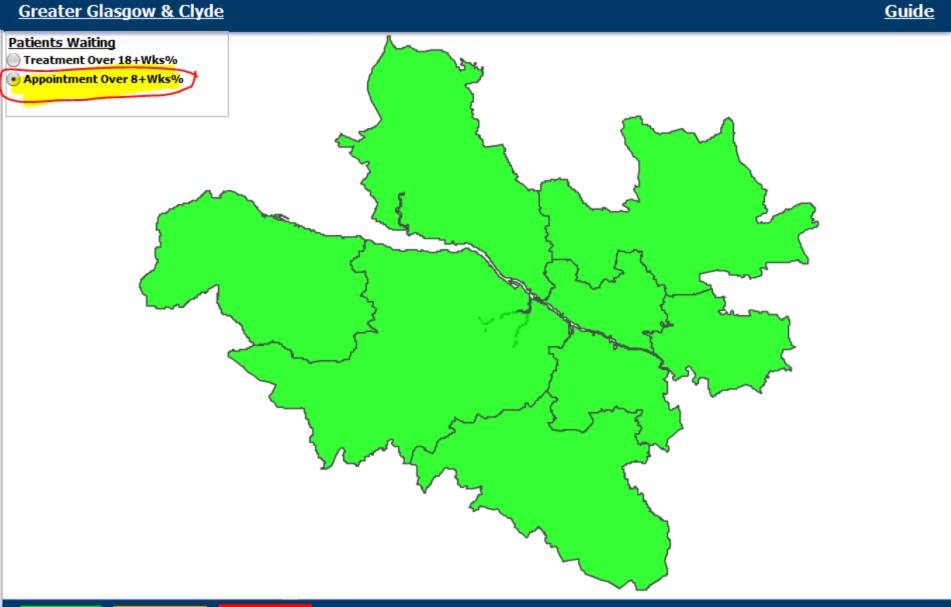
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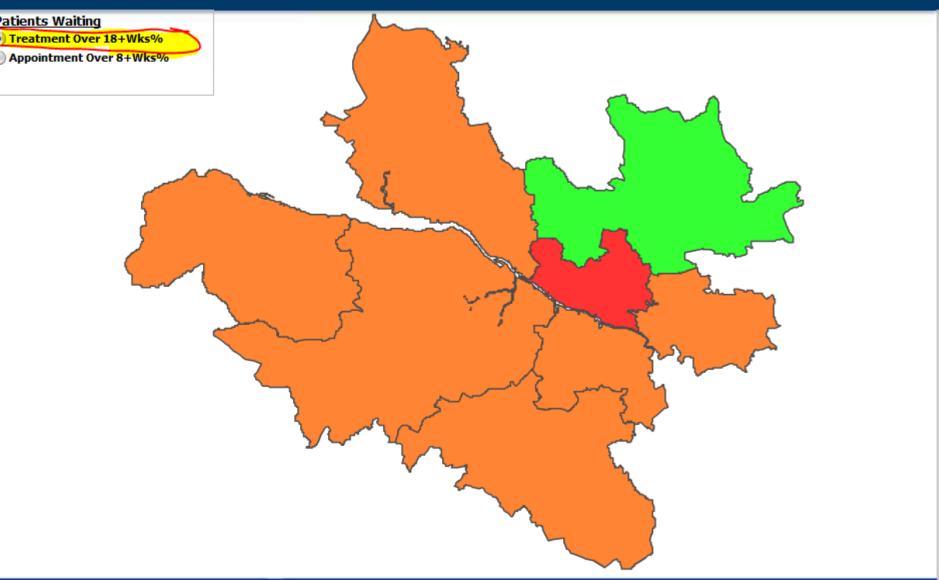
Greater Glasgow & Clyde



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<u>Guide</u>

Report Name: SLT East Ren - Autism Auto Report

Parent Population: SLT East Ren - Autism

Last Run: 08-May-2015 15:54

Relative Date: 08-May-2015 15:54

Patient Count: 22

Males: 18

Females: 4

Population Report

Shows patients referred to East Ren SLT in 2015 who have an Autism or Asperger's diagnosis

		Patier	nt Details		C	linical Codes	Referrals		
EMIS Full Number Name		-		Gender	Date	Code Term	Target's Service		
		18	03-May-1997	Male	06-Jan-2015	[X]Asperger's syndrome	GGC East Renfrewshire SLT		
		5	30-Sep-2009	Male	14-Jan-2015	[X]Autistic disorder	GGC East Renfrewshire SLT		
		10	09-Jan-2005	Male	14-Jan-2015	[X]Autistic disorder	GGC East Renfrewshire SLT		
		5	21-Jan-2010	Male	08-Jan-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
		12	02-Dec-2002	Female	24-Mar-2015	[X]Autistic disorder	GGC East Renfrewshire SLT		
		4	18-Jun-2010	Male	08-Jan-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
		5	08-Jan-2010	Male	08-Jan-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
		5	15-May-2009	Male	14-Jan-2015	[X]Autistic disorder	GGC East Renfrewshire SLT		
					14-Jan-2015	[X]Childhood autism			
		6	15-Mar-2009	Female	14-Jan-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
		5	09-Jun-2009	Male	14-Jan-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
		7	26-Oct-2007	Male	14-Jan-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
		5	02-Sep-2009	Female	14-Jan-2015	[X]Autistic disorder	GGC East Renfrewshire SLT		
		6	02-Nov-2008	Male	14-Jan-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
		5	28-Aug-2009	Male	14-Jan-2015	[X]Autistic disorder	GGC East Renfrewshire SLT		
		7	11-May-2007	Male	24-Mar-2015	[X]Autistic disorder	GGC East Renfrewshire SLT		
		5	18-Oct-2009	Male	08-Jan-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
		5	16-Jun-2009	Male	14-Jan-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
		14	26-May-2000	Female	31-Mar-2015	[X]Asperger's syndrome	GGC East Renfrewshire SLT		
		3	13-May-2011	Male	07-Apr-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
			_				GGC East Renfrewshire SLT		
		3	13-May-2011	Male	07-Apr-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
							GGC East Renfrewshire SLT		
		6	29-May-2008	Male	14-Jan-2015	[X]Childhood autism	GGC East Renfrewshire SLT		
		3	19-Feb-2012	Male	19-Mar-2015	[X]Childhood autism	GGC East Renfrewshire SLT		





Children's Services Key Performance Indicators







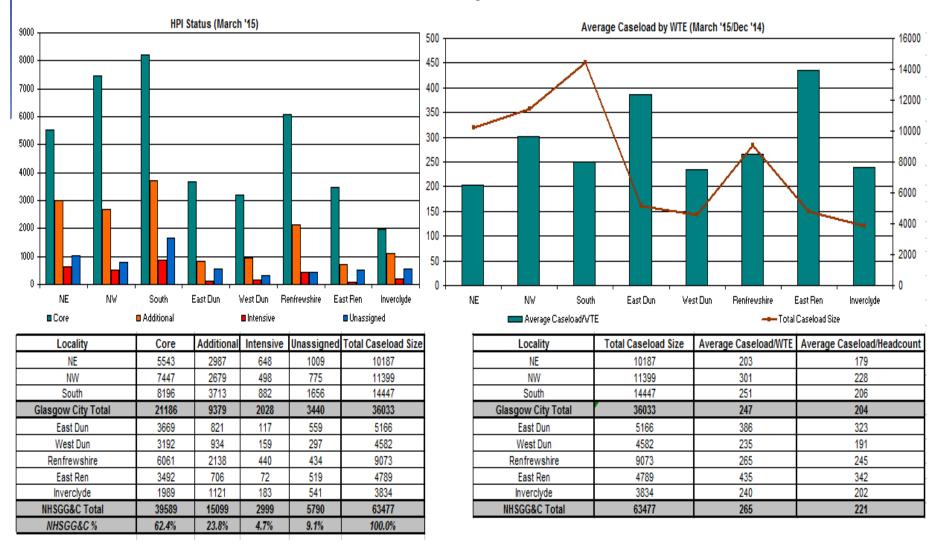
- * **KPI 1** Number and % of HPI's allocated by Health Visitor within 24 weeks
- * KPI 1.1 Number/% of Core HPI's assigned by Locality
- * KPI 1.2 Number/% of Additional HPI's assigned by Locality
- * KPI 1.3 Number/% of Intensive HPI's assigned by Locality
- * KPI 1.4 Number/% of Unallocated HPI's by Locality
- * KPI 2 Average Number of Children on Caseload per member of Staff
- * KPI 3 % of all children within each Community Planning Partnership who have reached all of the expected developmental milestones at the time of the child's 27-30 month child health review
- * KPI 4 Number/% of children with improved outcomes after receiving service
- * **KPI 5** Number of assessments completed (*Currently only applicable to SCS*)
- * **KPI 6** Waiting times for receiving a service (only applicable to SCS)
- * **KPI 7** "Did Not Attend" Appointment Rates (Currently Only Applicable to CAMHS)
- KPI 8 Number of Complaints Received and % Upheld
- * KPI 9 % of Staff with an e-KSF Review Undertaken and PDP in Place
- KPI 10 Staff Sickness Absence Rate by Service
- * KPI 11 Staff Turnover Rate/Vacancy Rate by Profession & Service





KPI Dashboard (March 2015)

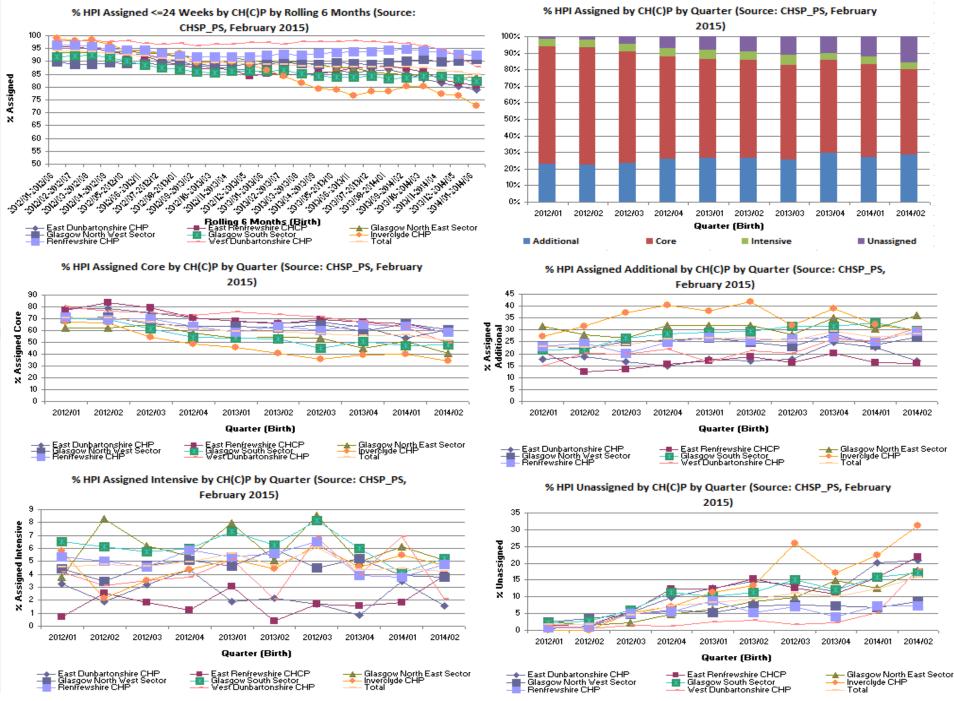
Health Visiting Services



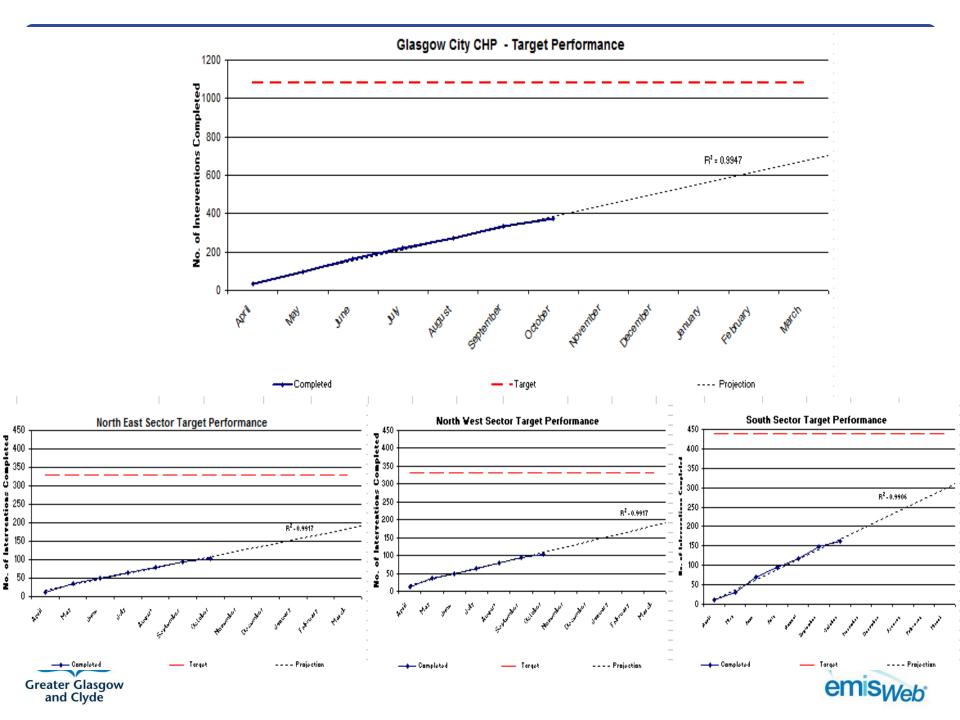




HPI Allocation



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Add Edit Pr	GLASGOW, Holly (Miss)	Born 26-May-2011 (3y 1m) Gender Female CHI No. Unknown Usual GP BROWN, Eddie (Dr)		
▼ Add	Template Runner			
<u>Tasks</u> - 5 (1)	Pages «	Parenting Activity Recording and Reporting	^	
Active	Parenting Intervention data Assessment Measures Scoring	Please use this template when the <u>requirement</u> for Parenting Intervention is identified and the of an intervention has been accepted. Return to the template when you <u>commence</u> the intervent detail the date and the type of programme. Then again when the intervention is <u>concluded or</u>		
Templates & Pro		<u>abandoned</u> . You do not need to complete the entire template each time, only complete the section relevant to the stage you are at.	ion	Status
Inearth Visiting ▲ ▲ (Health Visiting)		Need for Parenting Intervention Identified		neare
 Childre Childre CHS Clini 		You must complete this section when you have identified the need for parenting intervention and the parent has accepted tha (ensuring the date field is accurate) then save the template. Each scetion should only be completed once per parenting innterv cylce.	it offer rention	
📄 HPI - 💼 HPI . 🗁 Pare		Offer of a parenting intervention was 11-Jul-2014 III-Jul-2014 III-Jul-2014 III-Jul-2014	»	
DAT		following 27-30 mth assessment (11-07 submitted Code)		
📄 issy		Is the parent concerned about child? Text I0-Jul-2014 No parental Text	.c »	
		If there is a barrier to engagement, v select a reason		
		Delivery Information		
		On commencement of the intervention please compete the following questions. *You do not need to complete this section for every session delievered. You only need to complete this section on commencement.		
		Please select the programme to be delievered and the date commenced 11-Jul-2014 Triple P position 11-Jul-2014	iti »	
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EMIS/Microstrategy Report

Some Examples for the 30 Month Assessment

eporting Measures for 30 Month Assessment	Frequency					Geographic			
	Weekly	Monthly	Quarterly	Annual	Individua	l Team	СНСР	NHSGGC	
Number/% of SDQ completed (% of total assessments completed)		x	x	x	х	х	х	X	
Number/% of completed SDQ where child scored within abnormal range (= to or > 17) in TDS		x	x	x	х	x	x	х	
Number/% of completed SDQ where child scored within normal range (< 17) in TDS		x	x	x	x	х	x	x	
Number/% of completed SDQ where child scored within abnormal range (= or > 5) in Emotional SS		x	x	x	x	х	x	x	
Number/% of completed SDQ where child scored within normal range (< 5) Emotional ss		х	x	x	x	х	x	x	
Number/% of completed SDQ where child scored within normal range (< 5) in Conduct SS		x	x	x	x	х	x	x	
Number/% of completed SDQ where child scored within abnormal range (= or > 5)in Conduct SS		x	x	x	x	х	x	x	
Number/% of completed SDQ where child scored within normal range (< 7) in Hyperactivity SS		x	x	x	x	x	x	x	
Number/% of completed SDQ where child scored within abnormal range (= or > 7) in Hyperactivity SS		x	x	x	х	х	x	x	
Number/% of completed SDQ where child scored within abnormal range (= or >4) in Peer SS		x	x	x	x	x	x	x	
Number/% of completed SDQ where child scored within normal range (<4) in Peer SS		x	x	x	x	x	x	x	
Number/% of completed SDQ where child scored within abnormal range (between 0 & 4) in Prosocial SS		x	x	x	x	х	x	x	
Number/% of completed SDQ where child scored within normal range (>4) in Prosocial SS		х	x	х	x	х	x	x	
Number/% of completed SDQ by total impact score within normal range		х	х	х	x	х	х	x	
Number/% of completed SDQ by total impact score within abnormal range		X	x	х	х	х	x	х	
Number/% of children completed SSLM-R (% of total assessments completed)		x	x	x	x	x	x	x	
Number/% of children scoring less than 20 words (abnormal range)		x	x	x	x	x	x	x	
Number/% of children scoring 21 words to 50 words (normal range)		x	x	x	x	x	x	x	
Number/% of children with stammering or stuttering - codes on the assessmnet		x	x	х	x	x	x	x	
Number/% of children with absent abnormal ability to undestand - codes on the assessmnet		x	x	x	x	x	x	x	
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Health Visiting and Child Protection Population Reporting Potential





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Edit Report	Print Export	Flat Hierarchy	Close					
Edit	Actions	View	Close					
Tasks -	10 (5)							

Health Visiting Auto Report (3)

Parent Population: Health Visiting

	Relative Date: 26-May-2015 13:58					
Patient Count	Males	Females				
78	36	42				

	Patient Detail	5	Referrals	Clinical Codes		
Age	Date of Birth	Gender	Target's Service	Date	Code Term	User Details' Full Name
0	27-Jul-2014	Male	C&F NW Maryhill Team	16-Mar-2015	On child protection register	REID, Jackie (HealthVisitor)
0	01-Aug-2014	Female	C&F NW Positive Start Team	12-Mar-2015	On child protection register	ALBROW, Elly (HealthVisitor)
0	07-Aug-2014	Female	C&F NW Plean St Team	11-Feb-2015	On child protection register	MILLIGAN, Lesley (HealthVisitor)
				25-Feb-2015	Child on protection register	STEELE, Carol (StaffNurse)
0	11-Aug-2014	Male	C&F NW Positive Start Team	18-Feb-2015	On child protection register	GILMOUR, Sheina (HealthVisitor)
0	21-Aug-2014	Male	C&F NW CCFH Team	21-May-2015	Child on protection register	FERGUSON, Janice (HealthVisitor)
				21-May-2015	On child protection register	FERGUSON, Janice (HealthVisitor)
0	27-Aug-2014	Male	C&F NW Woodside Team	02-Apr-2015	On child protection register	GALBRAITH, Elizabeth (HealthVisitor)
0	16-Sep-2014	Female	C&F NW CCFH Team	30-Apr-2015	On child protection register	KENDALL, Lynn (HealthVisitor)
0	26-0ct-2014	Male	C&F NW Woodside Team	10-Feb-2015	On child protection register	CROWN, Sheona-Mhairi (HealthVisitor)
				22-Apr-2015	On child protection register	CROWN, Sheona-Mhairi (HealthVisitor)
0	10-Nov-2014	Male	C&F NW Woodside Team	12-Feb-2015	On child protection register	CROWN, Sheona-Mhairi (HealthVisitor)
0	15-Nov-2014	Male	C&F NW Maryhill Team	15-May-2015	On child protection register	HOEY, Lesley (HealthVisitor)
0	17-Nov-2014	Female	C&F Glasgow City Central Parenting Team	19-Jan-2015	Child on protection register	HAINEY, Carol (HealthVisitor)
C&F NW Possilpark Team			C&F NW Possilpark Team			
0	20-Nov-2014	Male	C&F NW Positive Start Team	20-Feb-2015	On child protection register	GRIEVE, Ilona (HealthVisitor)
0	13-Dec-2014	Female	C&F NW Possilpark Team	30-Apr-2015	On child protection register	MCCALLUM, Jane (HealthVisitor)
0	28-Dec-2014	Male	C&F NW Drumchapel Team	29-Jan-2015	On child protection register	PARSONS, Mary (HealthVisitor)
0	29-Dec-2014	Male	C&F NW Positive Start Team	18-Feb-2015	On child protection register	ALBROW, Elly (HealthVisitor)
0	06-Jan-2015	Male	C&F NW Positive Start Team	20-Feb-2015	On child protection register	GRIEVE, Ilona (HealthVisitor)

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