Healthier, Wealthier Children Project

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Overview of Presentation

- What is HWC and how does it work?
- Evaluation aims
- Some interim findings
 - Service user uptake and characteristics
 - Impact on service users
- On-going evaluation work



What is HWC?

- Child Poverty Project
- 15 months Scottish Government funded

Aim:

- Maximise income of families at risk of poverty
 - Referral and information pathways
 - EY health /education services
 FI / Money Advice

Services

How does HWC work?

Steering Group

DEVELOPMENT WORKERS (X 12)

Health Improvement Teams (10 CHCP's + Addictions Service)



INCOME MAXIMISATION ADVISORS

(X 12)

FI/Money Advice Services





INCLUSION CRITERIA FOR TARGET GROUPS

- Pregnant and/or children < 5yrs
- Child <19yrs with additional support needs
- Household Income < £40,000
- Kinship carer/mental health problems /addiction problems/immigration status (Roma, refugee)

Evaluation Aims

- Evaluation GCPH team
- Mixed Methods approach
- Three key research areas:
 - The impact of HWC on service users
 - The development and effectiveness of HWC models across NHSGGC
 - The impact of HWC on practice, policy and strategy.

Impact of HWC on service users - Referrals (Oct 2010 - Nov 2011)

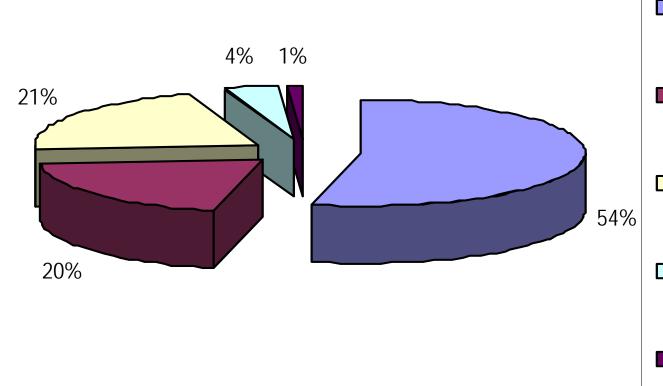
Referrals to Money Advice services = 2843

Service user records = 1538



Money Advice services contact with Service Users

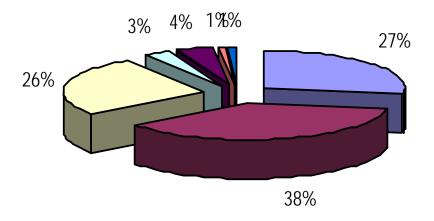




- Case instigated
- Client not contactable
- DNA
- ☐ Client declined service/withdrew
- Client not eligible for service

Who's using HWC Money Advice services?

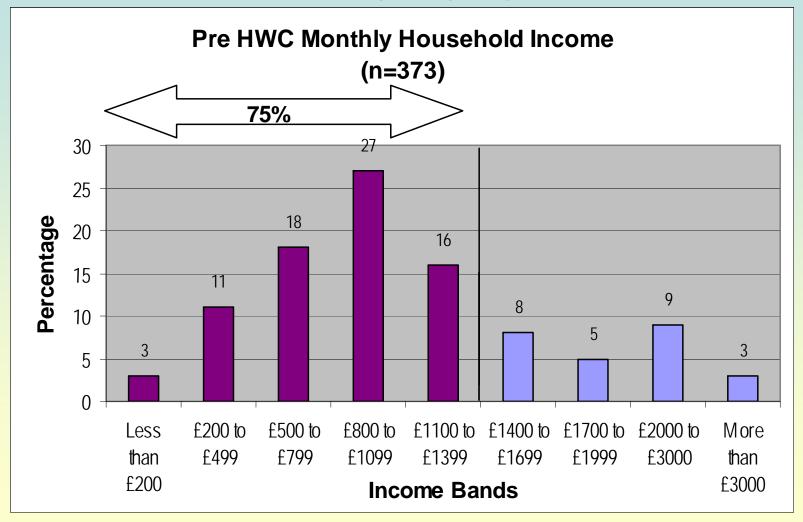
Family Details (n=750)



- Couple dependent children
- Lone Parent
- Pregnant
- Child with Physical Disability
- Child with Learning Disability
- Child Mental health issues
- Child Chronic illness

Who's using HWC Money Advice services?

- Reaching target groups



Healthy Start Voucher: Income Threshold = £1336 pm

Who's using HWC Money Advice services? – Reaching target groups

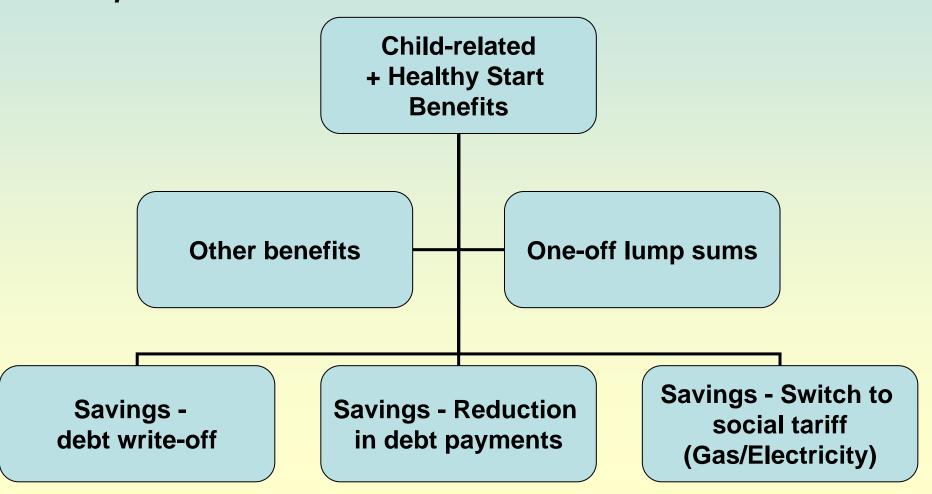
- Engagement with specialist children's health services (disabilities)
 - location-specific
- BME Communities: Majority White Scottish (60%)

Challenges:

- Engagement with Early Years Education
 (initial focus on EY health staff 74% of referrals from Health Visiting and Midwifery workforce)
- Other Health Services (Addictions, Homeless, Mental Health etc.)

Impact on Service Users – Financial Gain

Financial Gain = any income generated for clients from the range of potential interventions undertaken on their behalf



Service User Financial Gain Oct 2010 – Nov 2011

Total recorded financial gain:

Annual *: £1,120,000

One-off lump sums: £96,000

*316 cases

Min. £148 Average £4,550 Max. £20,800



Example: Good Outcome

- Lone parent 2 disabled children
- Pre-HWC income £226.95 pw

• Financial Gain: Annual: £14,900

Backdated money: £ 5,969

£20,869

Entitlement: Disability Living Allowance; Child Tax Credits;

Increase in Income Support

Client fixed back garden - children now have play area Bought car to help family become more mobile

Impact - Health and Wellbeing

- Couple, (2 children under 5, 1 school age, one bed-wetting).
- No washing machine or cooker, debt, money worries
- Buttle Trust (charity) grant for white goods
- Referred to Debt Advisor
 - Reduced stress and worry (no more high cost credit)
 - Not arguing with husband and kids anymore

What it means to have a washing machine – "amazing" "Amazing being able to cook"



Impact – Health and Wellbeing

- Lone parent, 1 child with Asperger's syndrome, other child – challenging 'risky' behaviour - awaiting autism 'diagnosis' (therefore, no support)
- Increase in IS and CTC
- Awarded CA and DLA "thought it was only for old people".
 - PECS cards (£100) + printing costs communication aid
 - Adapted buggy (£600)
- "These are expensive items, we would not have money for these" (without DLA)

Impact - Health and Wellbeing

- Lone parent, 3 children + nephew (informal kinship carer)
- Healthy start vouchers (previous unsuccessful applications) backdated
 - 5 people in the house HS vouchers 'frees up a lot
 - that's a lot of milk, cereal, fruit and veg. to take to school'
 - '£3.10 a week will cover 8 pints of milk. Does make a difference. Does help an awful lot'

On-going Evaluation Work

3 Key Research Areas:

Impact on Service Users: - Ongoing monitoring; Service User Interviews

<u>Development/effectiveness of HWC Models</u>: Documentary analysis; Focus groups with Money Advice Services & Local CH(C)P Child Poverty Teams + Addictions

Impact on Practice, Policy & Strategy: Documentary analysis; Health workforce survey; Key informant interviews - (Maternal and Child Health, Early Years, Financial Inclusion, Health Improvement)

Next steps

- Final Report March 2012
- Website
 - Project Information, resources, case studies, etc.

www.nhsggc.org.uk/content/default.asp?page=home_hwc

HWC Literature Review

www.gcph.co.uk/publications/P2

