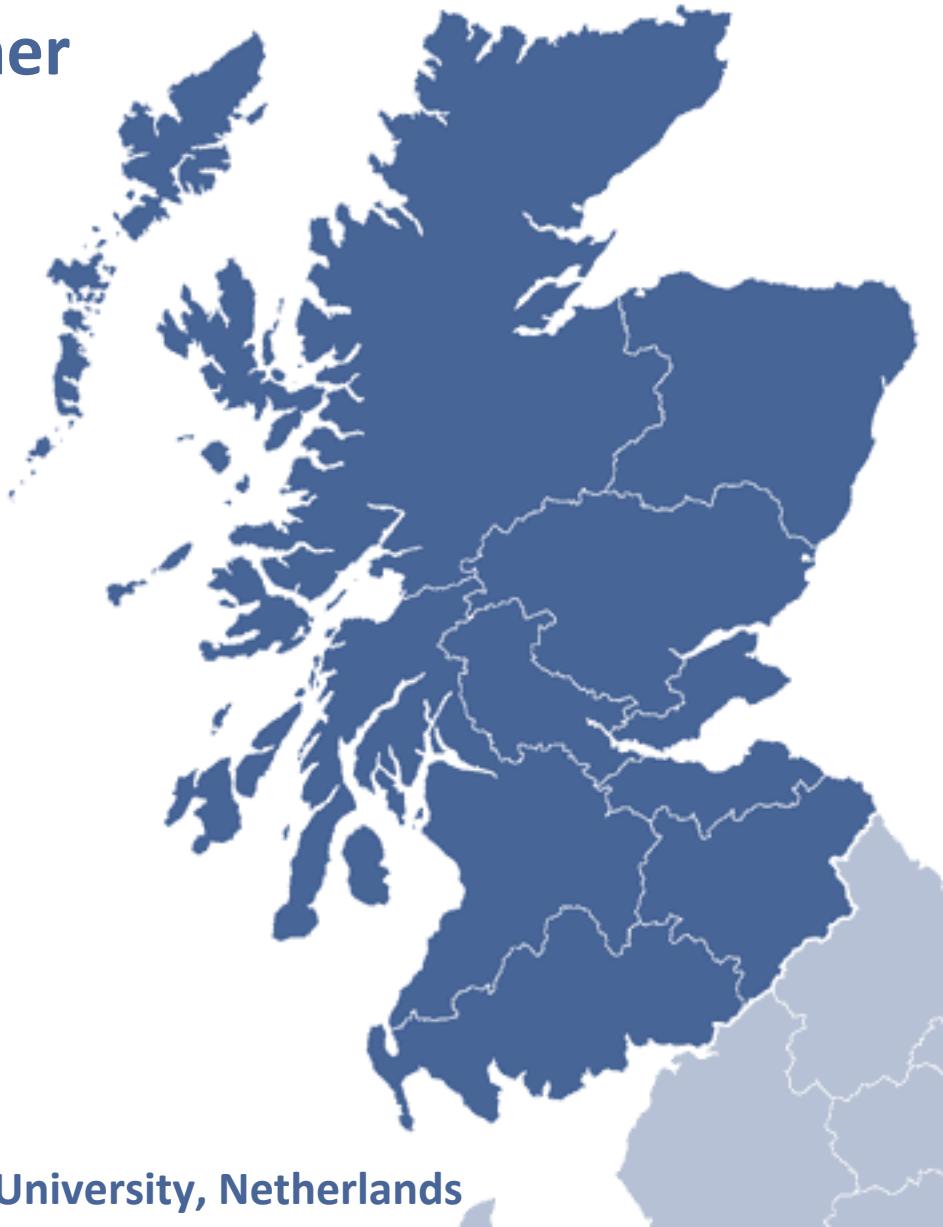


taking care of yourself together

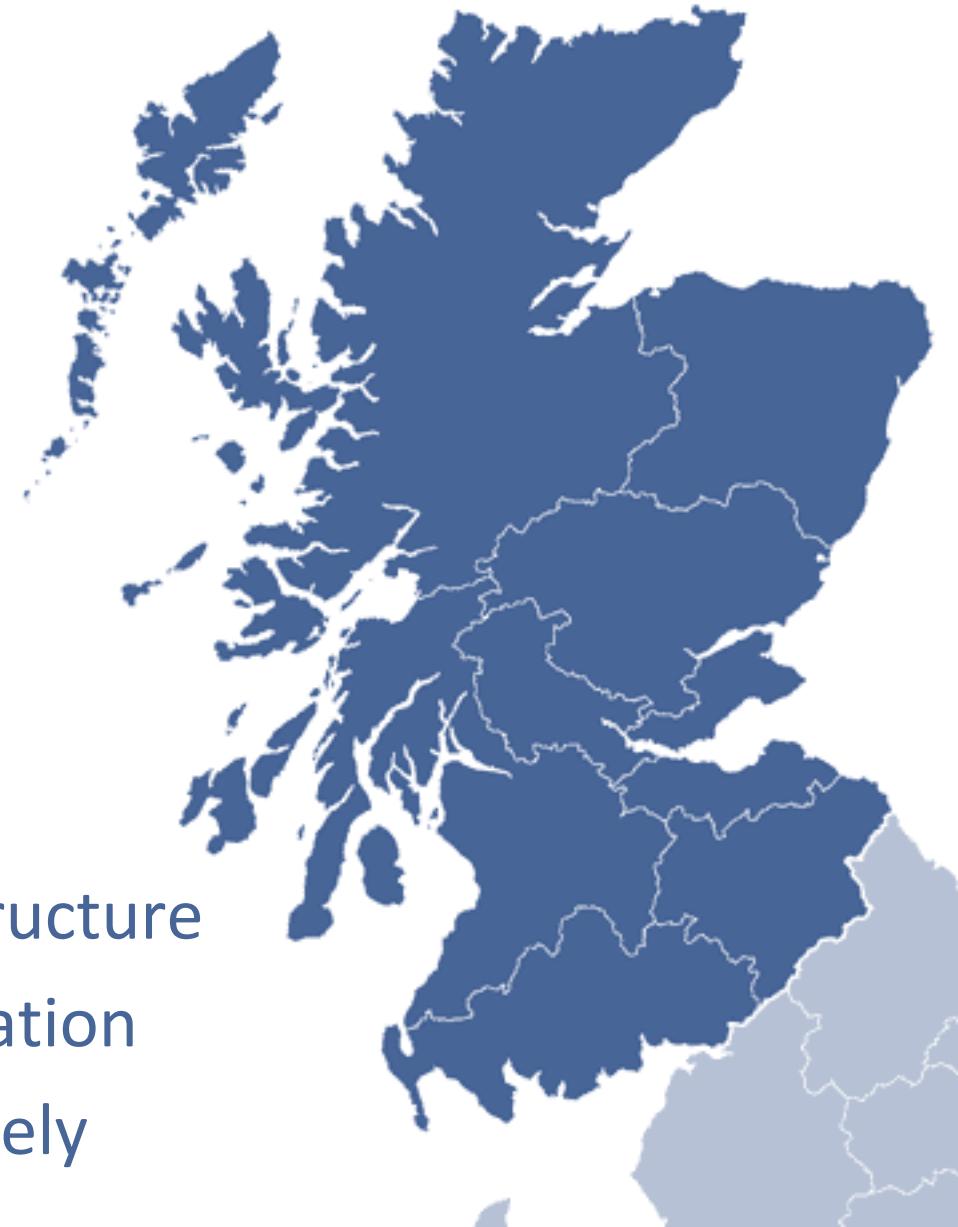
healthcare in a digital nation



eSociety
instituut

the main idea

a population online creates
an integrated digital infrastructure
that contributes to a vital nation
when developed appropriately



the boring strategic angle
more idea than reality
more ecologies than applications
more tomorrow than today



healthcare in a digital nation

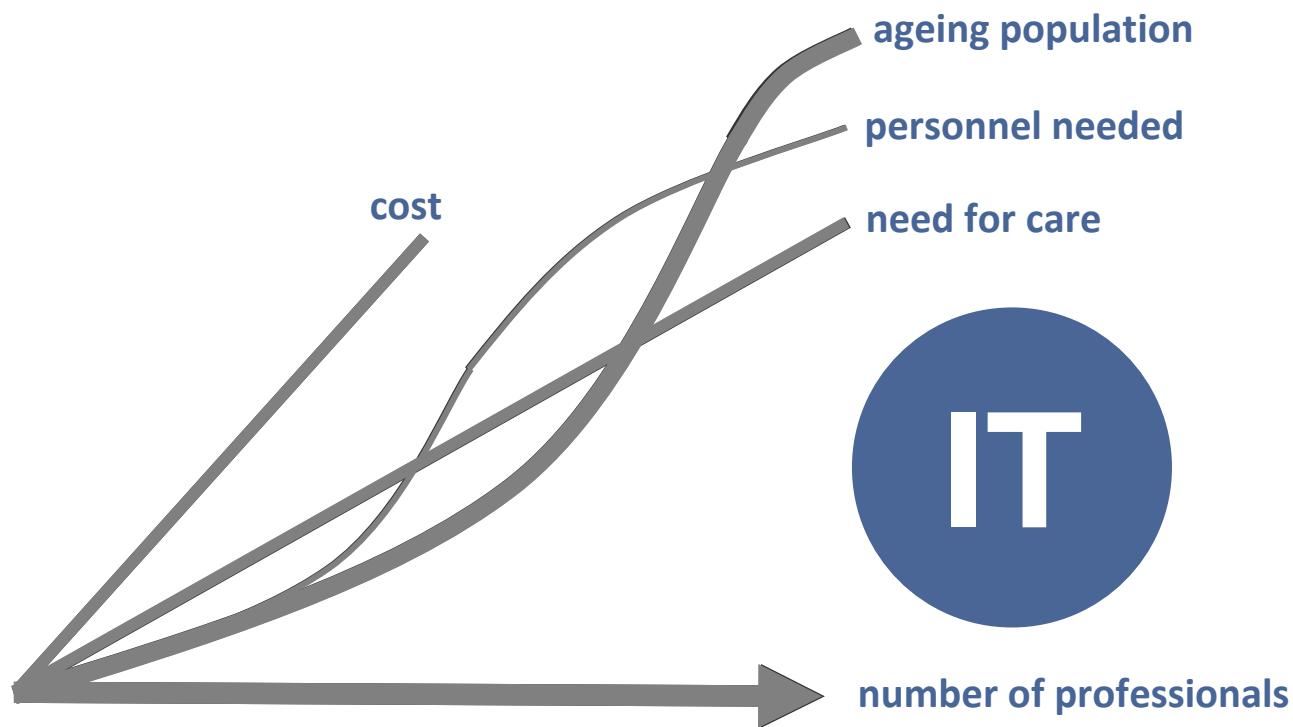
challenges | opportunities | the agenda

you ➤ them

professionals
protocols and standards
work environment
digital infrastructure
healthcare

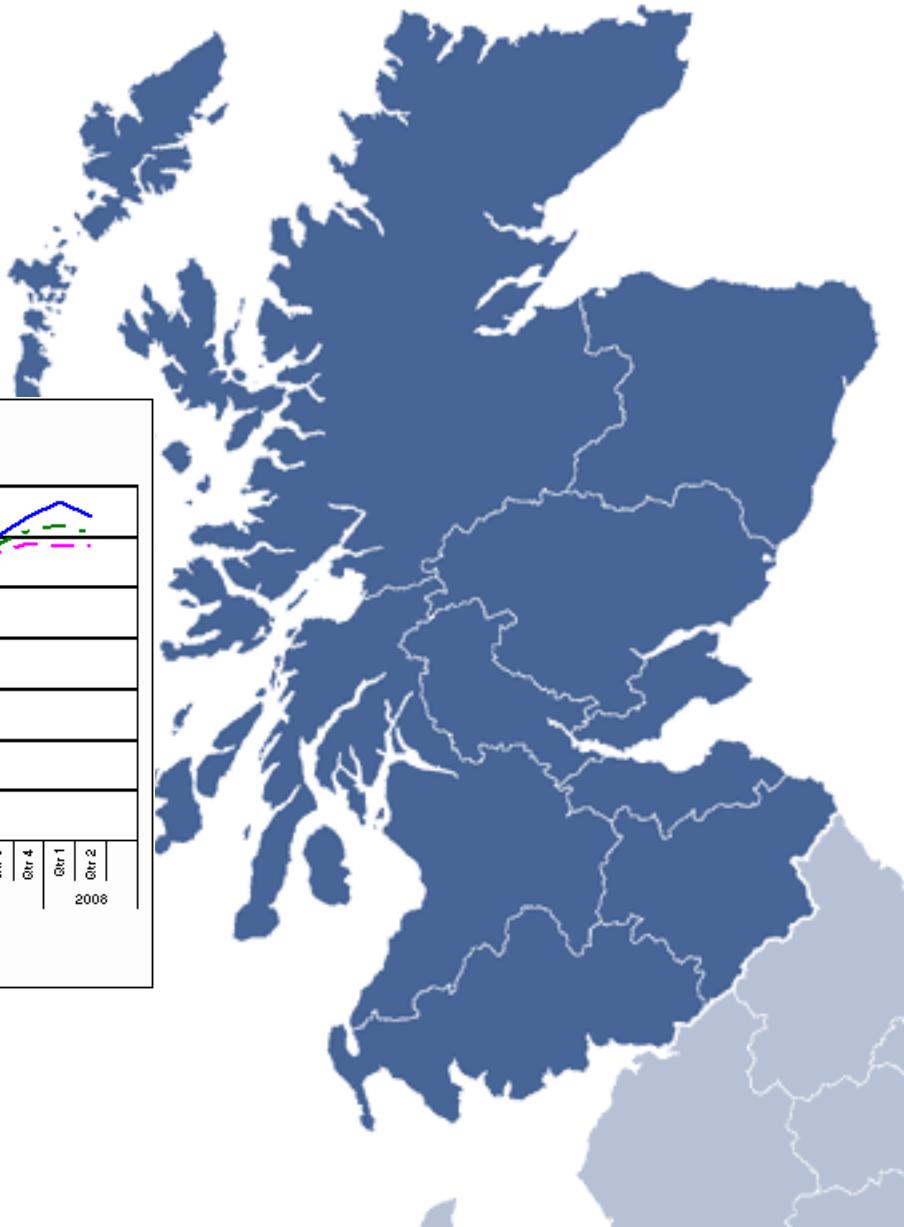
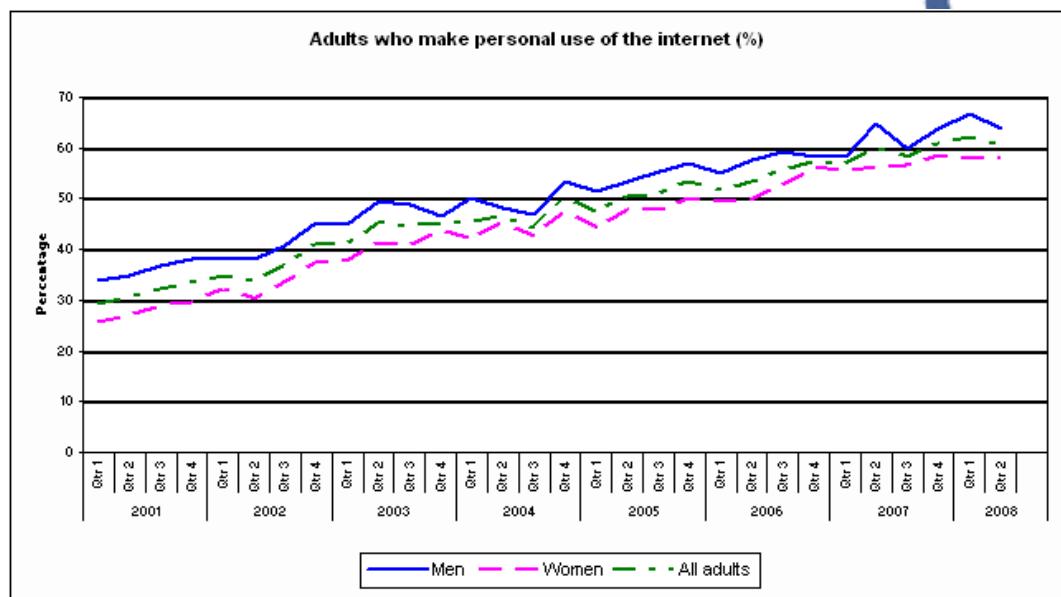
normal people
habits and convictions
home
digital infrastructure
healthcare

challenges: demographics



however efficient professionals work, society will require more care

opportunities: a nation online



healthcare in a digital nation

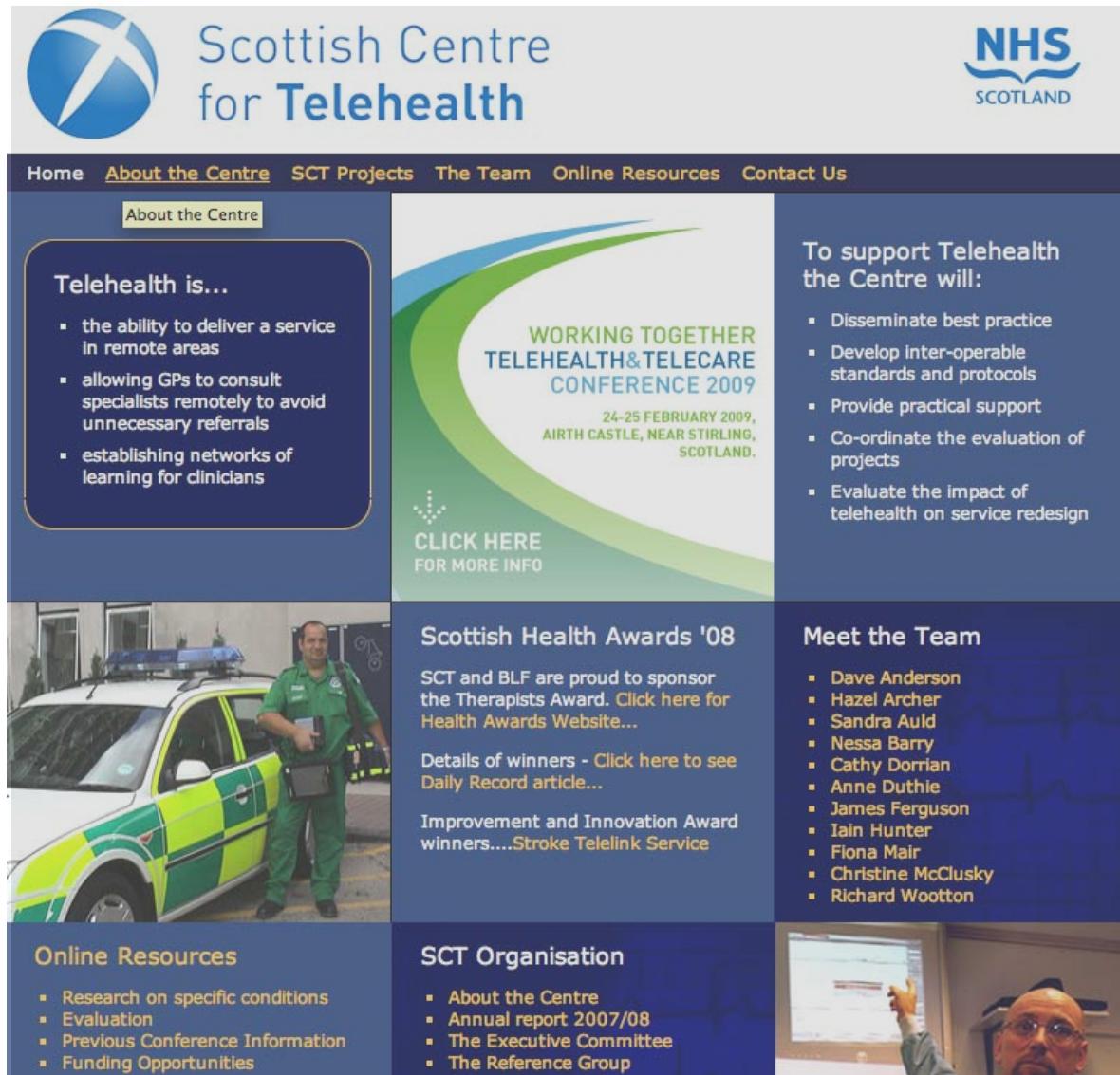
challenges | opportunities | the agenda

you | them

professionals
protocols and standards
work environment
digital infrastructure
healthcare

normal people
habits and convictions
home
digital infrastructure
healthcare

professionals online: e-health



The screenshot shows the homepage of the Scottish Centre for Telehealth. At the top left is a blue circular logo with a white 'X' pattern. To its right is the text "Scottish Centre for Telehealth". In the top right corner is the NHS Scotland logo. Below the header is a navigation menu with links: Home, About the Centre, SCT Projects, The Team, Online Resources, and Contact Us. The "About the Centre" link is highlighted with a yellow box. A sidebar on the left contains a section titled "Telehealth is..." with a bulleted list: "the ability to deliver a service in remote areas", "allowing GPs to consult specialists remotely to avoid unnecessary referrals", and "establishing networks of learning for clinicians". Below this is a photograph of a paramedic in green uniform standing next to a green and yellow ambulance. The main content area features a banner for the "WORKING TOGETHER TELEHEALTH & TELECARE CONFERENCE 2009" held at Airth Castle from 24-25 February 2009. It includes a "CLICK HERE FOR MORE INFO" button. To the right is a list of actions: "To support Telehealth the Centre will:" followed by a bulleted list: "Disseminate best practice", "Develop inter-operable standards and protocols", "Provide practical support", "Co-ordinate the evaluation of projects", and "Evaluate the impact of telehealth on service redesign". At the bottom of the page are two columns: "Online Resources" (links to Research on specific conditions, Evaluation, Previous Conference Information, and Funding Opportunities) and "SCT Organisation" (links to About the Centre, Annual report 2007/08, The Executive Committee, and The Reference Group).



professionals online: e-health



professionals online: e-health

healthscotland.com

About Health Scotland | Publications | Health Scotland: Your Health | News and Events
You are not logged in. (Login)

Login

Username
Password

[Create new account](#)
[Lost password?](#)

Calendar

◀ February 2009 ▶

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

Main Menu

 Site news
 Courses & Resources
 My Web Links
 Documents
 Find a Trainer

Global Search

Search Moodle

PC Requirements

Health Scotland Virtual Learning Environment



Courses & Resources

 Courses & Resources

 Find a Trainer

 Library Service

 My Web Links

Featured Learning Areas

Course & Resources

 **Healthy Weight, Food & Physical Activity**
Healthy Weight (Heat 3)
Physical Activity Consultation Course
Let's Make Scotland More Active

 **Alcohol**
Alcohol & Brief Interventions - for Practitioners
Alcohol & Brief Interventions - Application
Alcohol & Brief Interventions - Training for Trainers

 **Mental Health & Well Being**
Scottish Mental Health First Aid - Instructors Re-training Events
Promoting Mental Health Improvement

 **Tobacco**
NES Smoking Cessation Play Pen
2008 Scottish Smoking Cessation Conference
Raising the Issue of Smoking during Pregnancy
Smoking Cessation in Dentistry
Raising the Issue of Smoking

 **Generic**
Online Self-Assessment Tool
Leadership in Health Improvement
Health Behaviour Change

 **Trainer Development Programme**
Brain Friendly Learning

healthscotland.com

About Health Scotland | Publications | Health Scotland: Your Health | News and Events
You are not logged in. (Login)

professionals online: e-health



Online Recruitment

Sunday, February 22, 2009.

744 jobs from 31 employers in 15 regions across 12 categories



[Home](#)

[Search](#)

[Links](#)

[Search](#)

[By Region](#)

[By Employer](#)

[By Category](#)

[◀ Back](#)

[Print](#)

[**\(184\) Glasgow & Clyde**](#)

[**\(31\) Ayrshire & Arran**](#)

[**\(30\) Borders**](#)

[**\(40\) Dumfries & Galloway**](#)

[**\(38\) Fife**](#)

[**\(28\) Forth Valley**](#)

[**\(8\) Grampian**](#)

[**\(74\) Highland**](#)

[**\(51\) Lanarkshire**](#)

[**\(142\) Lothian**](#) - Apply Online

[**\(6\) Orkney**](#)

[**\(1\) Shetland**](#)

[**\(43\) Tayside**](#)

[**\(10\) Western Isles**](#)

Categories in All Regions

[**\(171\) across Admin & Clerical**](#)

[**\(28\) across Ancillary**](#)

[**\(3\) across Estates**](#)

[**\(110\) across Medical & Dental**](#)

[**\(223\) across Nursing & Midwifery**](#)

[**\(34\) across Pharmacy**](#)

[**\(113\) across Allied Health Professions**](#)

[**\(35\) across Scientific & Professional**](#)

[**\(7\) across Senior Managers**](#)

[**\(6\) across Professional & Tech A**](#)

[**\(9\) across Professional & Tech B**](#)

[**\(5\) across Executive Level**](#)

hover over the region of choice (on the left)
to view a category breakdown of current vacancies

professionals online: e-health

Enter keywords... Advanced search Accessibility

healthscotland.com

NHS
Health Scotland

Home About Scotland's health News & events Topics Learning Resources Your health Contact us

Home | Your health

YOUR HEALTH

 Your health

Looking for information to improve your health? Visit Health Scotland's series of websites for the public that give information on a range of health and wellbeing topics. If you or someone you care for is feeling unwell and you feel it can't wait until your GP surgery re-opens you can call NHS 24 on 08454 24 24 24.



NEW SITES

Fight Cervical Cancer

For information about the new HPV vaccine and how it can help to reduce the risk of cervical cancer, please visit www.fightcervicalcancer.org.uk



Healthy Working Lives

For advice, support and information on any workplace health issue, please visit www.healthyworkinglives.com.



Keep Well

Find out more about the Keep Well health checks and anticipatory care at www.keepwellscotland.com.



healthcare in a digital nation

challenges | opportunities | the agenda

you | them

professionals
protocols and standards
work environment
digital infrastructure
healthcare

normal people
habits and convictions
home
digital infrastructure
healthcare



a digital nation *patients online*

patients online: health information

Het internet [Afbeeldingen](#) [Maps](#) [Nieuws](#) [Video](#) [Gmail](#) [meer ▾](#)

[Aanmelden](#)



asthma scotland

Zoeken

Geavanceerd zoeken
Voorkeuren

Het internet doorzoeken Zoeken in pagina's in het Nederlands

Het internet

Resultaten 1 - 10 van circa 1.220.000 voor asthma scotland (0,22 seconden)

[Asthma UK - Asthma UK Scotland](#) - [[Vertaal deze pagina](#)]

23 Jan 2009 ... There are 370000 people in **Scotland** currently receiving treatment for asthma... more about **Asthma UK Scotland** ...

www.asthma.org.uk/scotland/index.html - 23k - [In cache](#) - [Gelijkwaardige pagina's](#)

[Asthma UK - Homepage](#) - [[Vertaal deze pagina](#)]

20 Feb 2009 ... **Asthma UK** is a company limited by guarantee registered in England No. 2422401. Registered charity in England No. 802364 and in **Scotland** No. ...

www.asthma.org.uk/ - 20k - [In cache](#) - [Gelijkwaardige pagina's](#)

[Meer resultaten van www.asthma.org.uk »](#)

[BBC News | SCOTLAND | Asthma cases on the rise](#) - [[Vertaal deze pagina](#)]

24 Jan 2002 ... The number of people suffering from **asthma** in **Scotland** has increased, according to a report.

news.bbc.co.uk/1/hi/scotland/1778771.stm - 31k - [In cache](#) - [Gelijkwaardige pagina's](#)

[Asthma Abseil Adventure, Asthma UK Scotland](#) - [[Vertaal deze pagina](#)]

Asthma UK Scotland is offering adventurous types the chance to abseil, SAS-style , 165ft from the Forth Rail Bridge - and raise some much-needed funds at the ...

www.medicalnewstoday.com/articles/118541.php - 53k - [In cache](#) - [Gelijkwaardige pagina's](#)

[Asthma UK Scotland In Tune With New Scottish Star](#) - [[Vertaal deze pagina](#)]

11 Jul 2008 ... **Asthma UK Scotland** is teaming up with new Scottish singing star Kevin J Maclean to help promote awareness of the condition among his ...

www.medicalnewstoday.com/articles/114728.php - 54k - [In cache](#) - [Gelijkwaardige pagina's](#)

[Meer resultaten van www.medicalnewstoday.com »](#)

[Results of a national asthma campaign survey of primary care in ...](#) - [[Vertaal deze pagina](#)]

14 Apr 2005 ... Gaylor Hoskins1, Colin McCowan1, Peter T. Donnan1, James A. R. Friend2,

Liesl M. Osman3 on behalf of **Asthma UK Scotland** and the Scottish ...

intqhc.oxfordjournals.org/cgi/content/abstract/17/3/209 - [Gelijkwaardige pagina's](#)

[door G Hoskins - 2005 - Geciteerd door 2 - Verwante artikelen - Alle 3 versies](#)

[ASIRUS ASTHMA SUPPORT REMOTE RURAL SCOTLAND SCOTTISH COMMUNITY ...](#) - [[Vertaal deze pagina](#)]

Asirus is a Scottish charity whose remit is the support of **asthma** sufferers in the remote and rural areas of **Scotland**.

www.asirus.org.uk/ - 10k - [In cache](#) - [Gelijkwaardige pagina's](#)

Gesponsorde links

[Bronchitis](#)

Informatie & behandelwijzen van COPD vind u op Novartis.nl
www.novartis.nl/COPD

[Uw bericht hier?](#)

patients online: health information



[home](#)
[conditions](#)
[forum](#)
[about us](#)
[news](#)
[login/register](#)

There must be nothing worse than to be ill and alone with no real understanding of your situation. Other people's stories are the way that we cope...'

Thom Yorke, Radiohead



Search...



Welcome to Youthhealthtalk!

This is a website about young people's real life experiences of health and lifestyle. This is not just a website about the medical facts, this is about **real people** and **real lives**.

Watch, listen and read young people talking about their experiences, and feel free to join in the forums.

[Forum](#)

[Epilepsy](#)

[Teenage Cancer](#)

[Sexual Health](#)

[Diabetes type 1](#)

[Long term health conditions](#)

[Coming soon](#)

News

Teachernet - Experiences of ...
Miriam Stoppard, Daily Mirror ...
Dr. Ann Mcpherson, 'Parents ...



**Introduction by
Thom Yorke**



Forum

No updates

[.o healthtalkonline.org](#)

Tell us your story
You can help support others
by sharing your own
experiences through
youthhealthtalk.

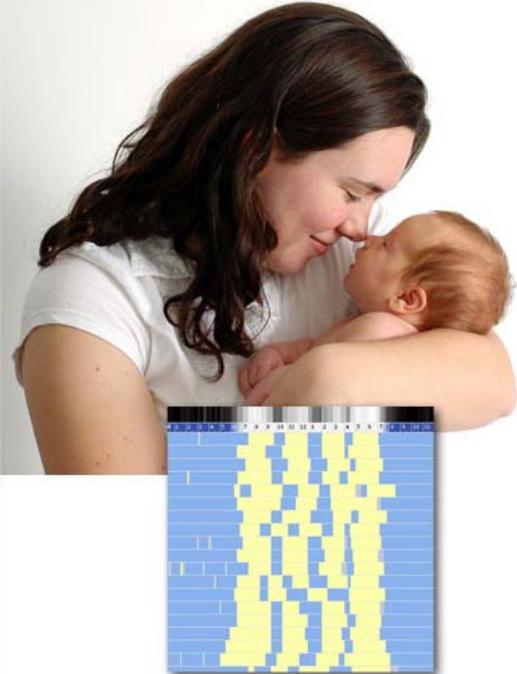
home healthcare: hardware



personal healthcare
ICT
wireless registration
internet as medium
professiona judgement
personal advice
presented on tv

home healthcare: software

Home About Buzz Tour Pricing FAQ Sign up



Trixie Tracker™

Ready to get your baby on a schedule?

Uncover patterns in your baby's sleep rhythms and daily activity. Develop a good sleep schedule with helpful charts. **Share online with family and friends.**

See how our rich, informative charts and striking visualizations can help establish good routines.

New! [iPhone Baby Tracker](#)
[The Diaper Tracker is 100% FREE](#)

[Take the Tour](#) [Try it Free!](#)

Curious parents just like you have recorded over **1.5 million** naps, diapers and bottles:

-  **793,543** naps taken
-  **491,758** diapers changed
-  **312,541** bottles fed

Trixie Tracker also includes...

- [Breastfeeding](#)
- [Solids and food journal](#)
- [Pumping](#)
- [Milk inventory](#)



home healthcare: software

The Body Journal
Bert Mulder

Home Conditions Events Medications Monitoring Documents Contacts Reports...

Bert Mulder: Home

Home

Conditions
Chronic Pelvic Pain
Influenza
Middle Ear Infection
Headache
And 3 others...

Events
Tuesday 15 November 2005
Tuesday 5 July 2005
Monday 31 October 2005
hersenschudding Monday 7 June 1976
And 3 others...

Medications
Docosanol

Monitoring
81.5 kg/1.71 meters 19-1-06
23:54
Food Diary 4-11-05 23:40
Empty Record
Blood Sugars
And 1 others...

Documents
Personal Details
Birth Record

Shared Contacts
Note: Contacts are shared by all your Body Journal users.
Goltstein
sophia ziekenhuis
Vos (Dentist)

Yahoo Health
Yahoo
News, information, health groups, drug guide and more from Yahoo.
[MORE](#)

New York Times Health News
New York Times
Health news from a leading newspaper.
[MORE](#)

CNN Health News
CNN.com
Health news from a respected news source.
[MORE](#)

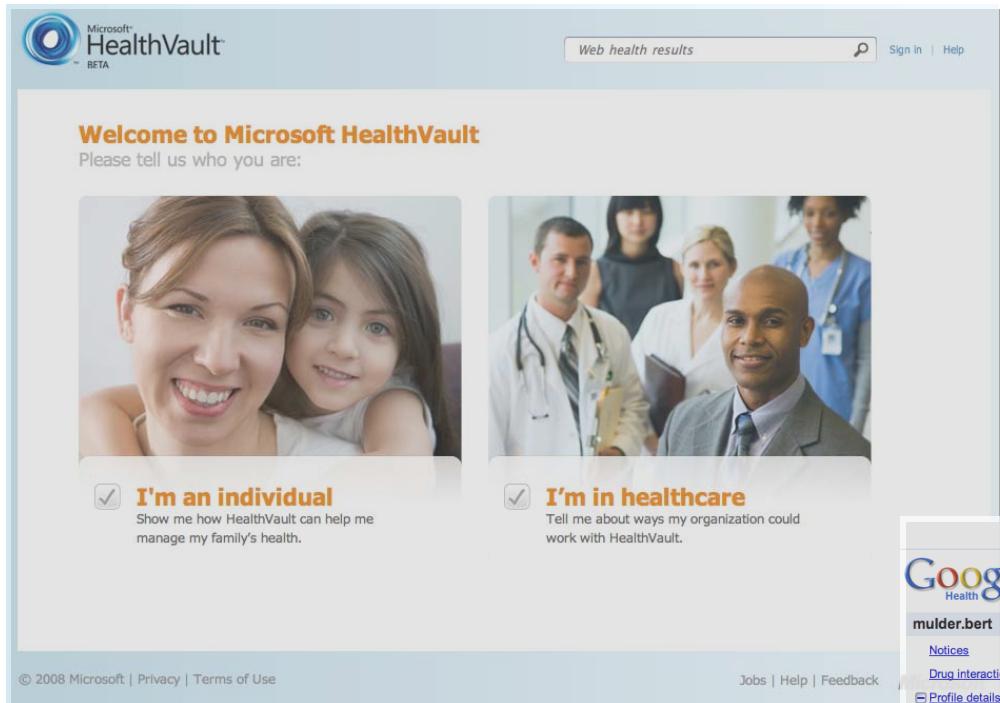
Google Health News
Google
Search and browse health news from thousands of news sources updated continuously.
[MORE](#)

If you have a suggestion for a website to link to from this page, please let us know by clicking here.

55 62 67 76 05 06 Bert Mulder's Recent Records

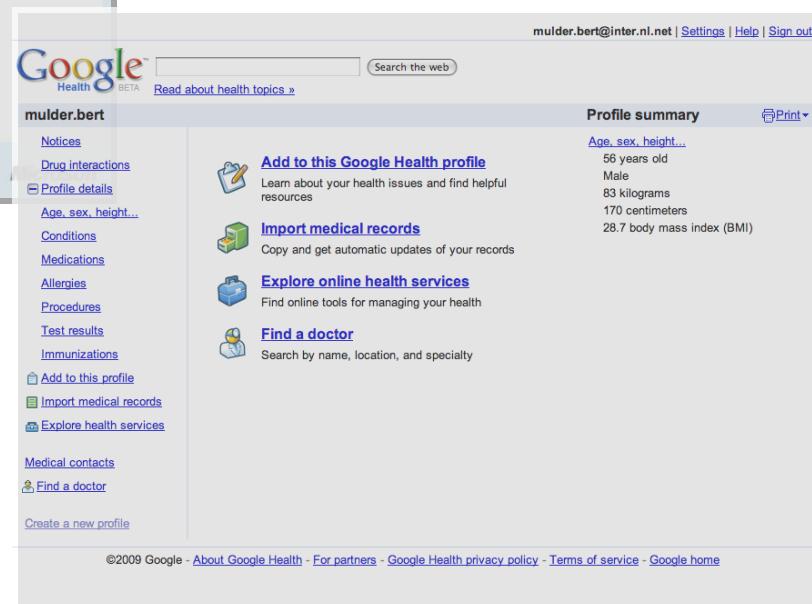
electronic patient file
for citizens

home healthcare: software



The screenshot shows the Microsoft HealthVault Beta website. At the top left is the Microsoft HealthVault logo with the word "BETA" below it. A search bar at the top center contains the placeholder "Web health results". To its right are "Sign in" and "Help" links. Below the header, a banner reads "Welcome to Microsoft HealthVault" and asks "Please tell us who you are:". It features two images: one of a woman and child, and another of a diverse group of healthcare professionals. Two checkboxes are present: "I'm an individual" (checked) and "I'm in healthcare". The "I'm an individual" section says "Show me how HealthVault can help me manage my family's health." The "I'm in healthcare" section says "Tell me about ways my organization could work with HealthVault." At the bottom of the page are links for "© 2008 Microsoft | Privacy | Terms of Use", "Jobs | Help | Feedback", and a "Print" link.

electronic patient file
for citizens



The screenshot shows a Google Health profile for "mulder.bert@inter.nl.net". The top navigation bar includes "Search the web", "Read about health topics", "Settings", "Help", and "Sign out". The main content area has a sidebar for "mulder.bert" with links for "Notices", "Drug interactions", "Profile details" (which is expanded to show "Age, sex, height...", "Conditions", "Medications", "Allergies", "Procedures", "Test results", "Immunizations", "Add to this profile", "Import medical records", "Explore health services", "Medical contacts", and "Find a doctor"). The right side shows a "Profile summary" with the user's details: "Age, sex, height..." (56 years old, Male, 83 kilograms, 170 centimeters, 28.7 body mass index (BMI)). At the bottom, there are links for "About Google Health", "For partners", "Google Health privacy policy", "Terms of service", and "Google home".

home healthcare: the market

PHILIPS

SIEMENS

NOKIA
CONNECTING PEOPLE

intel®

FUJITSU

Google™

Microsoft®



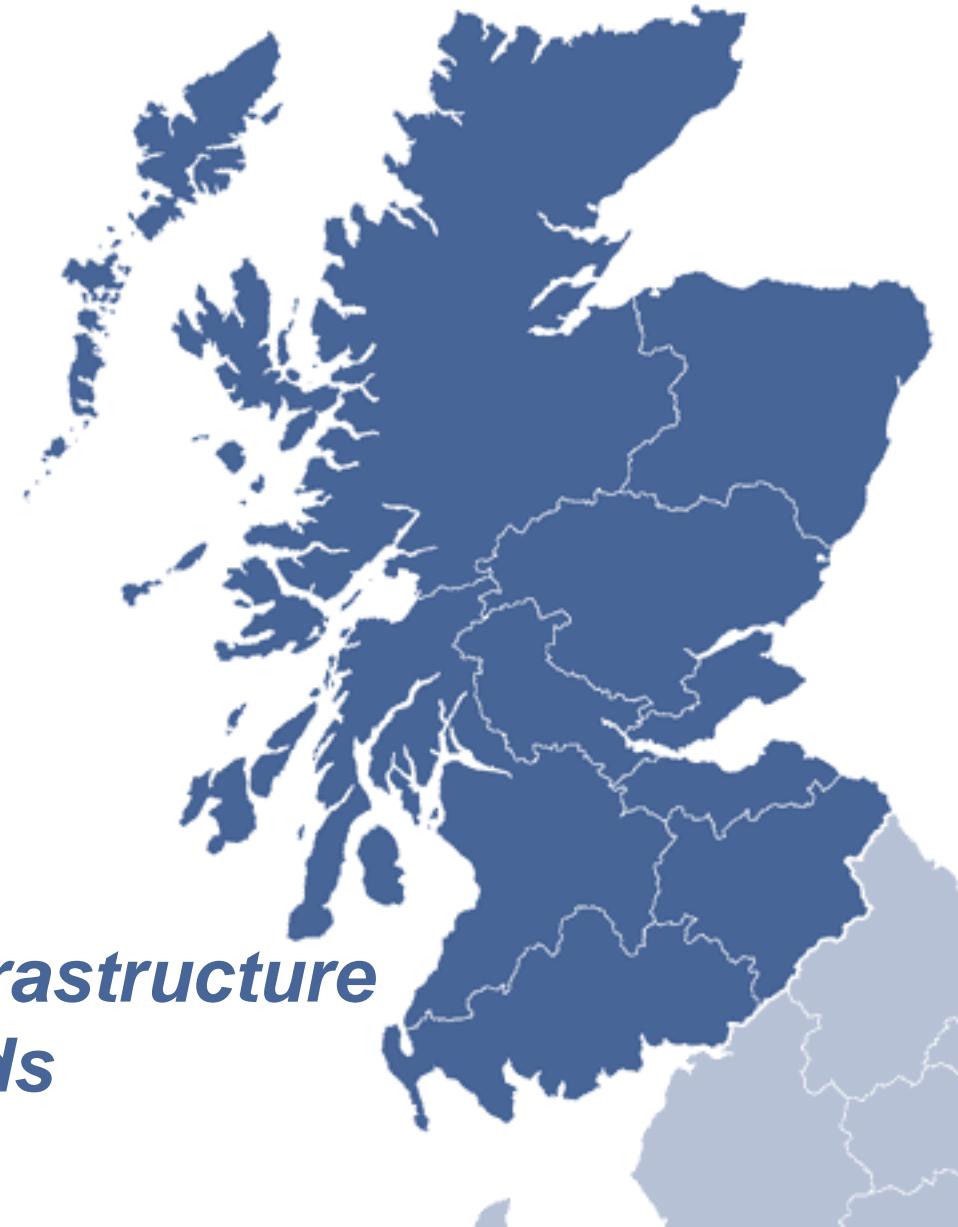
a digital nation

a population online

applications developing

skills available

***what does
an integrated digital infrastructure
of 2,3 million households
do for e-health ?***



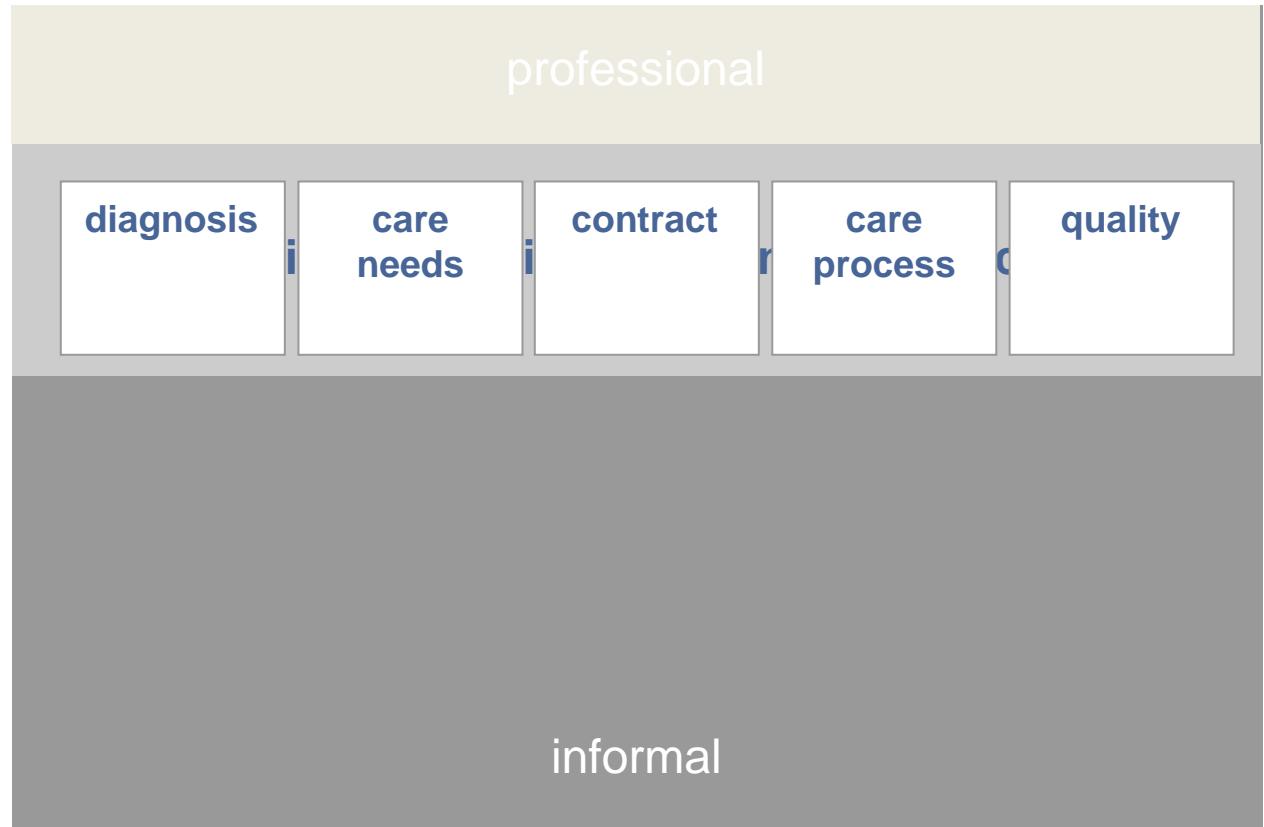
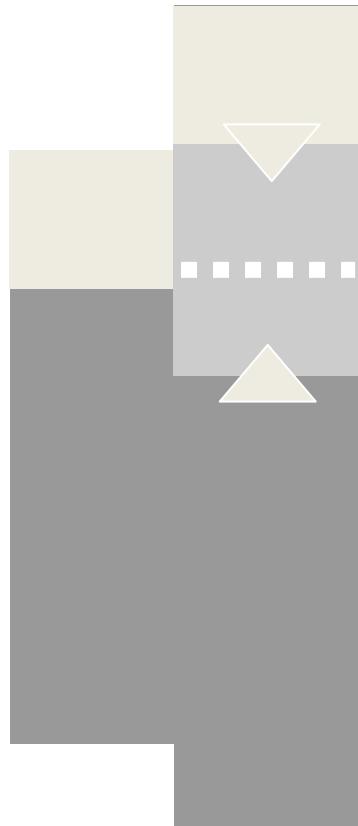
a national infrastructure for health information

rising demand

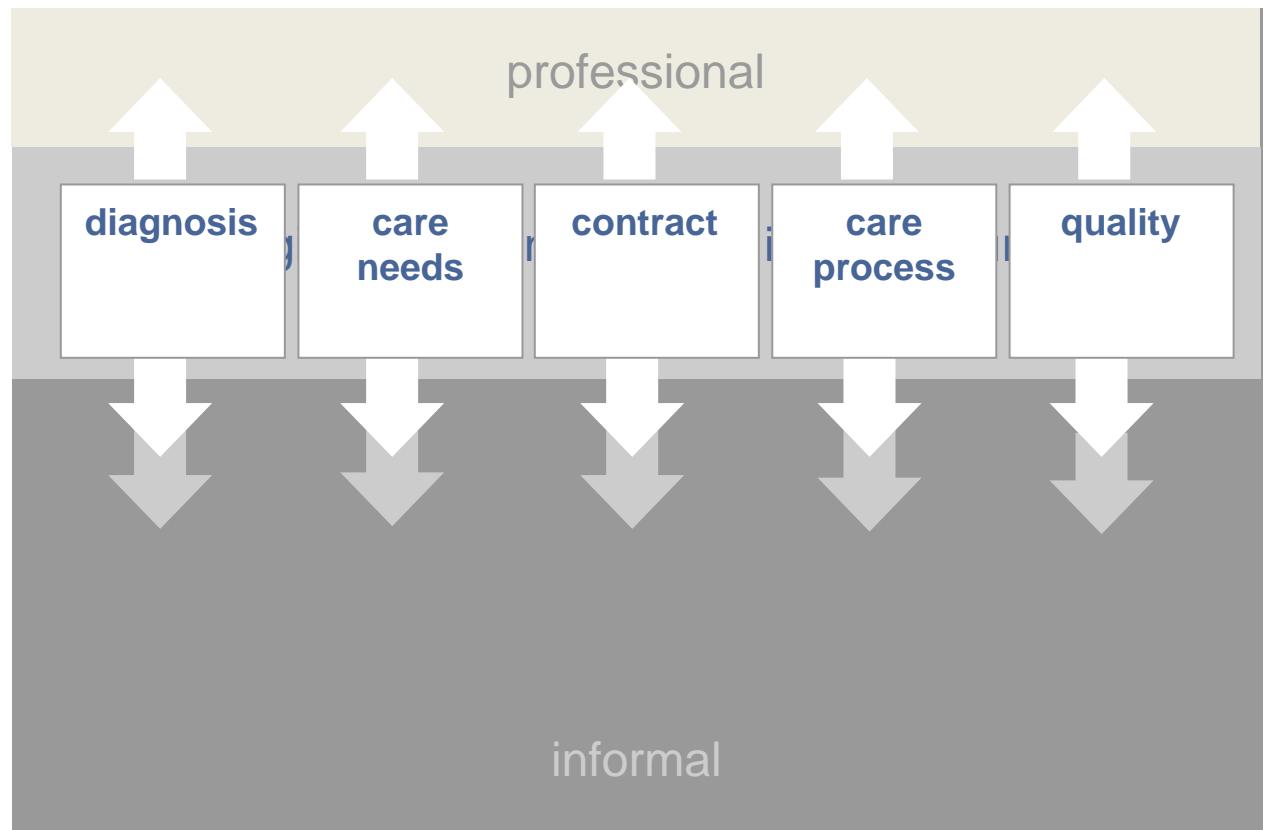
professional support for non-professionals

2009

2020



a national infrastructure for health information



online diagnosing

Over PsyQ Contact Verwijzers Bedrijfsinformatie

PsyQ
PSYCHO-MEDISCHE PROGRAMMA'S

- ADHD bij volwassenen
- Angststoornissen
- Depressie
- Eetstoornissen & Obesitas
- Persoonlijkheidsproblematiek
- Psychotrauma
- Relatie & Psyche
- Seksuologie
- Somatiek & Psyche

PsyQ, de naam op het gebied van psycho-medische zorg!

PsyQ biedt uitstekende, snelle en toegankelijke hulp voor mensen met psychische problemen. De optimistische aanpak met aandacht voor persoonlijke wensen, blijkt succesvol. Patiënten kunnen doorgaans weer snel de draad van hun dagelijks leven oppakken.

Test hier of uw klachten mogelijk verband houden met psychische problemen

Start de test >

Amsterdam - Breda - Den Haag - Eindhoven - Groningen - Haarlem - Hilversum
Leiden - Rotterdam - Spijkenisse - Tilburg - Utrecht - Venlo - Zaandam - Zoetermeer

Nieuws Wachttijden Reageer

Wat zijn uw rechten als patiënt?
Eerste Limburgse PsyQ vestiging geopend
Theatertalent gezocht!
Meer nieuws...

Psychische klachten op het werk?

PsyQ BUSINESS

Ga naar PsyQ Business

De 4 K's van PsyQ
Vul de vragenlijst in!
Start >

Expat solutions for expat problems

RSS RSS-pagina ...

| [Privacyverklaring](#) | [Disclaimer](#)

online comparison of care providers



Home | Medische informatie | Gezond leven | Zorgverleners | Medicijnen | Zorgverzekeringen | Patiëntenrechten

Zoek

> Home

Zoek en vergelijk

-
-
- > Zorgverzekeringen**

Opzoeken

- > Medische Informatie**
- > Gezond Leven**
- > Medicijnen**
- > Patiëntenrechten**
- > Patiëntenorganisaties**

Over kiesBeter.nl

- > Wat is kiesBeter.nl?**
- > Veelgestelde vragen**

Alles over gezondheid en zorg

Lees over gezondheid of ziekte, zoek zorgaanbieders en vergelijk ze. Op kiesBeter.nl vindt u de informatie die u helpt bij keuzes in de zorg.

Medische informatie verbeterd

Begrijpelijke informatie over ziekten en wat daar aan te doen is.



Duidelijk uitgelegd met honderden plaatjes, foto's en tekeningen.

[> Ga naar Medische Informatie](#)

Kent u uw rechten in de zorg?

Veel mensen weten niet dat ze rechten hebben als ze zorg gebruiken.



U kunt vervelende situaties voorkomen als u meer over uw rechten weet.

[> Ga naar patiëntenrechten](#)

Pagina opties

- Voorlezen
- Printen
- Doorsturen
- Beoordelen

Nieuws

Laatste update: 19 februari 2009

- > Tien miljoen voor aanpak diabetes**
- > Bussemaker: continuïteit zorg waarborgen**
- > Minder thuisbevallingen**
- > Nieuwsoverzicht**
- > RSS**

Actueel

- > Grippe en verkoudheid**
- > Uw rechten in de zorg**
- > Wintersport**

Service

- > Nieuwsbrief**
- > Weekoverzicht nieuws**
- > KiesBeter op tv**
- > Spotjes en banners**

Wachttijden ziekenhuizen

Vergelijk de wachttijden van poliklinieken van ziekenhuizen.



Of vergelijk wachttijden van behandelingen of onderzoeken.

[> Ga naar wachttijden ziekenhuizen](#)

Contact opnemen met kiesBeter?

Heeft u vragen of opmerkingen? Wij helpen u graag!



U kunt bellen, mailen of langskomen bij het kiesBeter Informatiepunt.

[> Ga naar de contactpagina](#)

online organizing care

Gebruikersnaam: Wachtwoord:

Wachtwoord vergeten Ophoud mij

Mantelzorg info

Partners  

Zoek een zorgaanbieder of PGB-houder

Ik zoek een: Zorgaanbieder PGB-houder

Woonplaats of postcode:

Zoeken

Eindelijk een goede website waar je zelf echt contact kan maken

Meld je gratis aan als zorgaanbieder »

Meld je gratis aan als PGB-houder »

Met een **gratis advertentie** kunnen zorgaanbieders je eenvoudig vinden en nemen ze contact met jou op. Snel, handig en nog gratis ook.
[Klik hier voor een gratis advertentie »](#)

Homepage advertenties

Max | Veendam | 37 jaar
Deze jongen is een echte doorzetter met creativiteit en humor. Een makkelijke prater die plezier heeft in het contact maken met anderen. Ik ben een open...[lees meer](#)

Praktijk Traas | Grootegast
Praktijk Traas biedt professionele begeleiding en praktische ondersteuning aan kinderen en hun ouders. In onze praktijk helpen wij kinderen met...[lees meer](#)

online therapy



Aanmelden Contact Werken bij ons A A zoeken

Aanbod hulp
Onze behandelingen

Heb ik hulp nodig?
Zelftesten

Hoe krijg ik hulp?
Behandelinfo

Online hulp
Aanbod e-health



“ Steef: Ik was gewoon een liefhebber ”

Verslaving is zo'n groot woord. Ik was gewoon een liefhebber. Ik lag altijd een paar rondes voor, weet je wel. En altijd gezellig. Althans, tot voor een paar jaar geleden. Het begon vrij onschuldig...

[Lees het verhaal](#)

Vorige    Volgende

Nieuws

10/02 Minnesota Kliniek Mirage viert zesjarig bestaan

10/02 Brijder in programma van Teleac

01/02 Eerste online behandeling voor gokken in Nederland is een feit

[alle nieuwsberichten ▶](#)

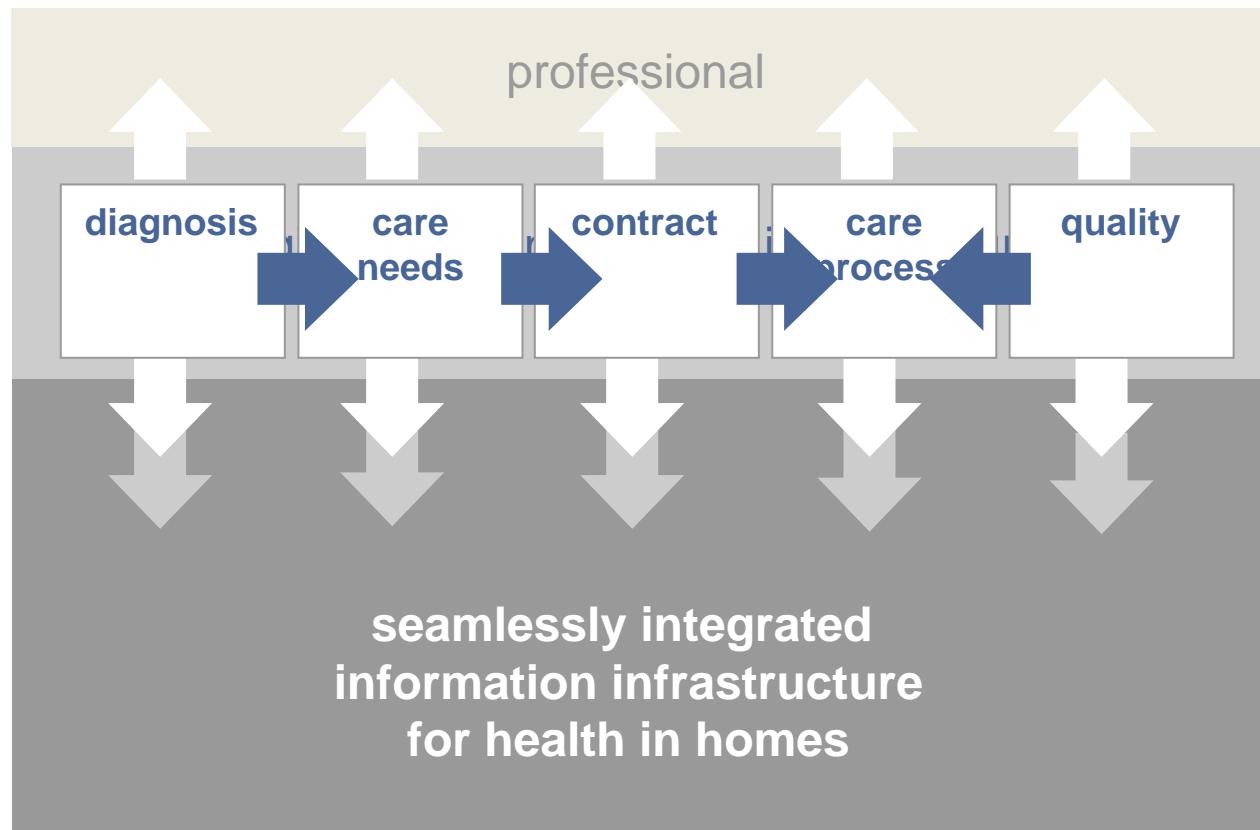
Over Brijder

Privacy

Disclaimer

Overige PBG sites

a national infrastructure for health information



a national infrastructure: health 2.0

the transformation of healthcare > health 2.0

web 2.0 > participative | productive

“collaborative health”

a digital nation

realizing a 2,3 million household integrated e-health infrastructure

three challenges

new scale

new quality

new development

a digital nation challenge: new scale

home environment has higher complexity

2,3 million digital workplaces
patchwork of applications
home EPF contains more data
messy data gathering
managing families of EPF's
managing many illnesses and specialists



a digital nation challenge: new scale

we need **digital urban planning**

we have architects and builders for applications
projectdevelopers for investors

but who tends to ‘the ecology’ ?

a digital nation challenge: new quality

normal people require high quality design
good usability
for special needs
for inspiration, responsibility & participation

formal use informal use

structural incidental

fixed flexible

distanced involved

jargon daily language

specialised integrated

standardised casual



a digital nation challenge: information as inspiration

The screenshot shows the Planetree website homepage. At the top, there is a navigation bar with links: Home, About, Planetree Members, Patient Resources, Planetree Services, Events, HCAHPS, and Speaker Bureau. Below the navigation bar is a large banner featuring a scenic mountain landscape at sunset. Overlaid on the banner is the text: "We believe... access to understandable health information can empower individuals to participate in their health." To the left of the main content area, there is a "VIDEO SHOWCASE" section with a thumbnail image showing a close-up of hands holding a piece of paper. On the right side, there is a sidebar titled "Planetree Events" which includes information about the "1st International Employee Centered Care Conference" (June 8th - 10th, Mövenpick Hotel Amsterdam) and the "Baltimore 2009 PLANETREE ANNUAL CONFERENCE". At the bottom of the page, there is a footer with links for "The Business Case", "5:11", "Click here to register", and "CLICK HERE FOR MORE INFORMATION".

PLANETREE

Home | About | Planetree Members | Patient Resources | Planetree Services | Events | HCAHPS | Speaker Bureau

We believe...
access to understandable health information can empower individuals
to participate in their health.

Empowering Patients through Information and Education

Planetree's patient-centered model of care and consumer-sensitive healing approach is an idea whose time has truly come. In this era of health care consumerism, there is a rapidly expanding mass of educated and empowered consumers demanding more involvement in their health care. Planetree's model delivers!

Planetree emphasise patient and family education. The open chart policy at *Columbia Memorial Hospital* enables patients to read their own medical records during their hospitalization if they wish. This opportunity allows the patient to better understand his or her care.

Columbia Memorial Hospital recognizes that the experience of illness has the potential to transform the patient. It can be a time of great personal growth for the patient as life goals and values are reevaluated, priorities are clarified, and inner resources are discovered. A variety of educational materials and classes are made available to the patient, the family and the community through our education department and quarterly *Health Compass* newsletter. Video and audio education is available, at kiosks in the hospital or on-line in the "Your Health & Educations" link at www.columbiamemorial.org.

VIDEO SHOWCASE

1st International Employee Centered Care Conference

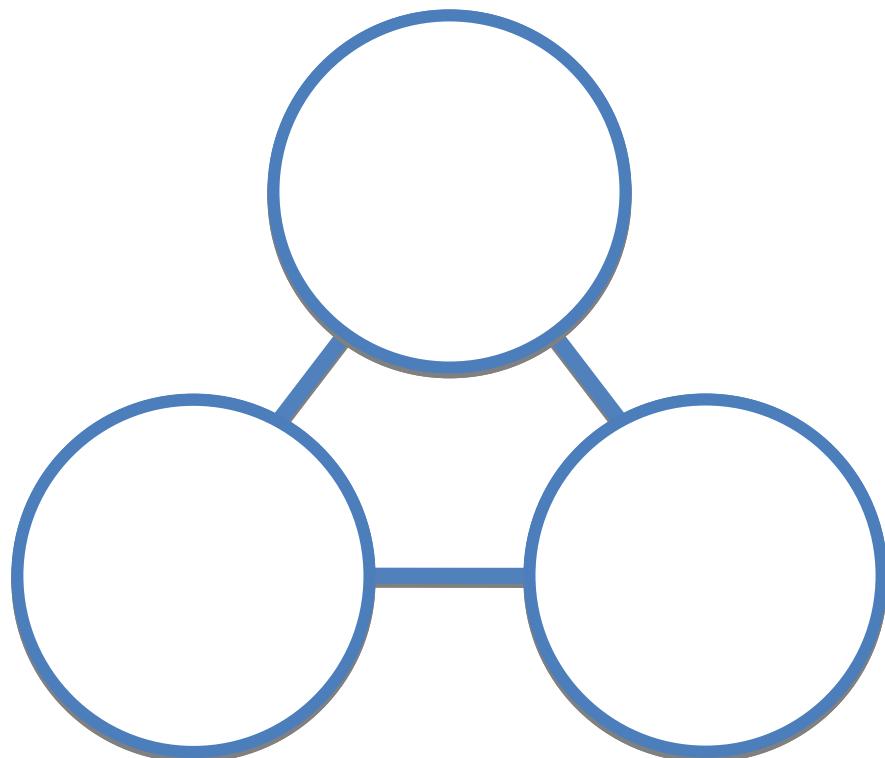
June 8th - 10th Mövenpick Hotel Amsterdam

Baltimore 2009 PLANETREE ANNUAL CONFERENCE

The Business Case 5:11 Click here to register CLICK HERE FOR MORE INFORMATION

a digital nation challenge: information as inspiration

new design criteria: an architecture for inspiration



a digital nation challenge: new development

absent business case

complex design challenge

no sense of urgency

involve users: co-design

design environments: social innovation

a digital nation

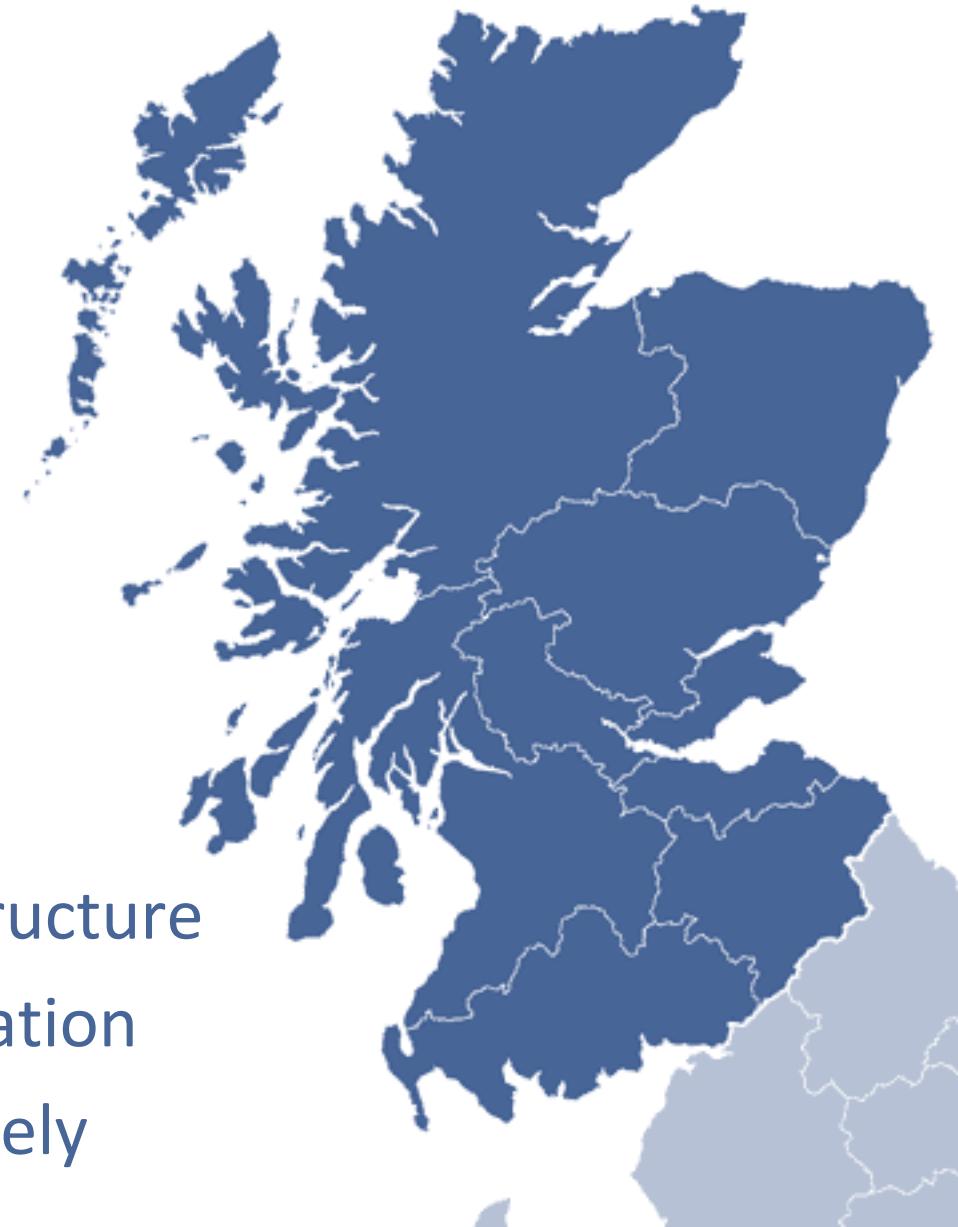
**to get 2,3 million household
to drive the transformation of healthcare
we may use ‘the digital nation’**

three challenges

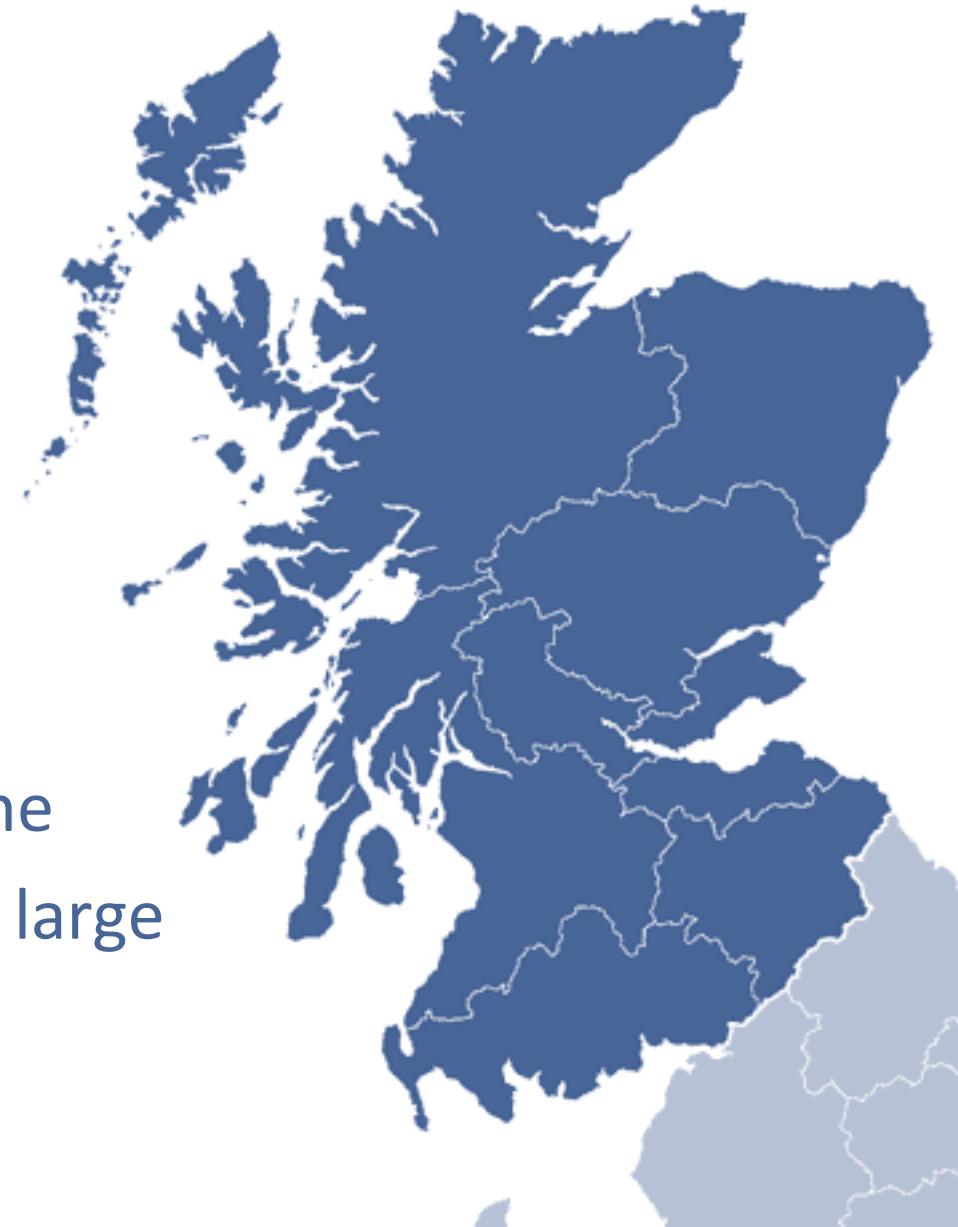
new scale: handle new forms of complexity
new quality: design for inspiration
new development: innovate development

the main idea

a population online creates
an integrated digital infrastructure
that contributes to a vital nation
when developed appropriately



the boring strategic angle
an idea whose time has come
we need to think broad and large
we have to start today



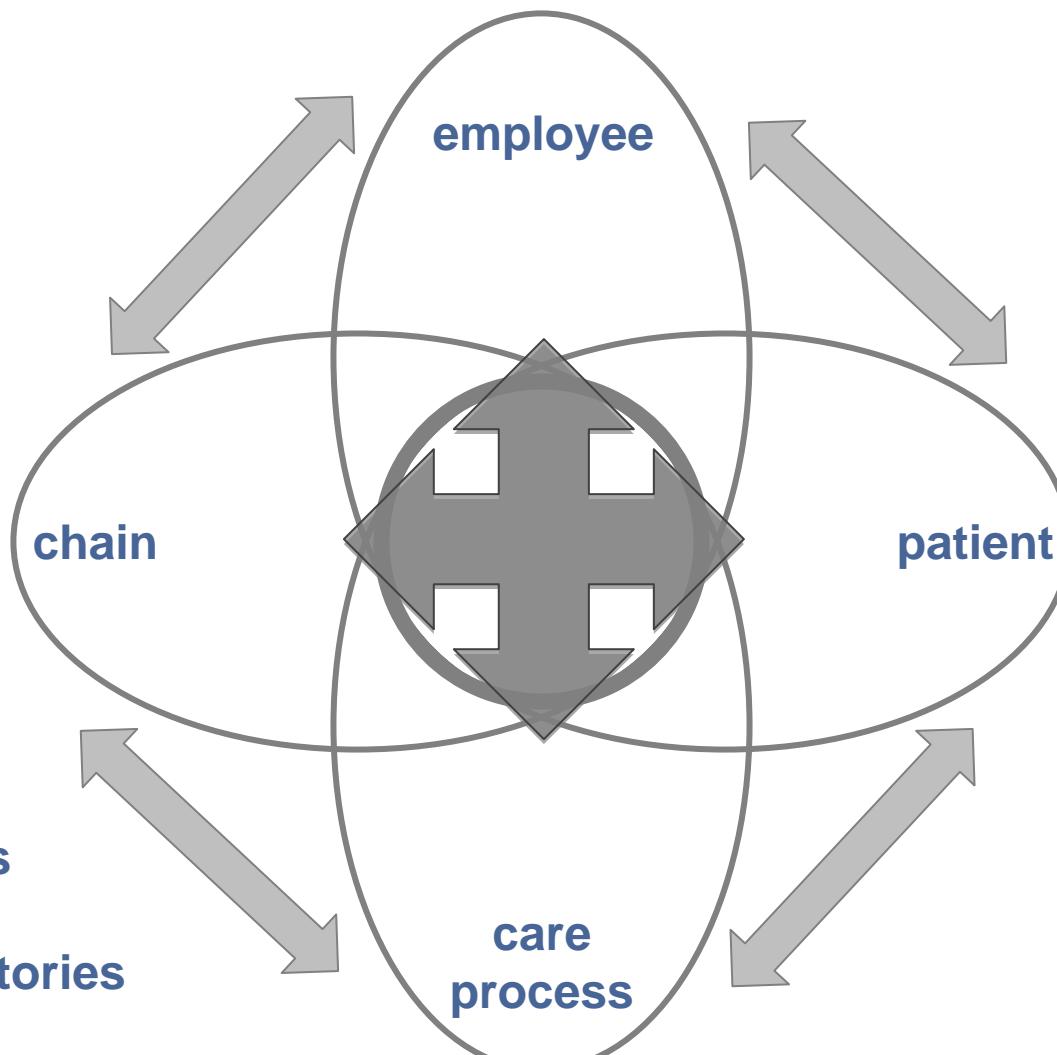
taking care of yourself together

healthcare in a digital nation



Bert Mulder | eSociety Institute | The Hague, Netherlands

health care organizations as four conversations



**four dialogues
webbased
central repositories**

a digital city

audiences / users

services

data and information

technology